

# 365 online, tablet, mobile and phone banking

at a glance

				į,
			tablet	mobile
			app	app
Balance and transactions	Check your account balance and transaction history		V	V
	Search and export your transaction history		✓*	
	View eStatements		<b>✓</b> *	
Money Transfers	Make a Domestic (SEPA**)/ Bill and International Payments	V	V	~
	Set up, amend or cancel standing orders		V	
	Pay to Mobile			V
	Mobile Top-up**		~	V
	Add and delete Payees		V	V
	Manage your SEPA Direct Debits		~	
BIC & IBAN	Share BIC & IBAN	<b>V</b>	~	<b>~</b>
Cards	Check your Credit Card balance and transactions		V	V
	View payment due date and pay your Credit Card bill		~	<b>✓</b> *
	Credit Card travel notification			
	Re-order ATM/Debit Card			
Other	Online Service Desk and other services			
Services	Order duplicate statements / Interest and Balance certificates			
	Financial graphing e.g Money Manager		V	
	Search for a Branch or ATM		~	V
	Change/Reorder your 365 or Debit Card PIN			
	Add your Bank of Ireland accounts			
	Update your Postal Address***			
	Services only available for Personal Custom	<u>iers</u>		
	Apply for Personal Products**			
	Additional Current Account or Junior Accounts		•	V
	Savings Accounts		•	<b>✓</b> *
	Apply for a Loan	V		
Online User ID	View and use your User ID		V	~
Life Online	Add your Bank of Ireland Life** policies	V		

<sup>\*</sup> A reduced amount of functionality is available for these services on the specified channel.

For Credit Card Services by phone, call 1890 251 251.

<sup>\*\*</sup> These services are currently only available for Republic of Ireland customers.

<sup>\*\*\*</sup>Not available for limited companies.

## Five easy ways to

# reduce your everyday banking fees

1 Use online services to save you money
Business and Agri customers can avail of our online
services (365 online and Business On Line). Online
banking allows instant access to make or receive
payments, check account balances, set up direct
debits/standing orders. Talk to your relationship
manager who will advise which online option is best
for your business.

## 2 BOI Payment Acceptance<sup>1</sup>

Accepting debit or card payments makes it easier for your customers to pay you and will save you time and money. Card payments are quick and easy to process and whether you are a sole trader, SME or operate 'on the go', BOI Payment Acceptance have a card payment solution to suit your needs. BOI Payment Acceptance pricing is clear, transparent and predictable. Set up couldn't be easier! Please email sales@boipa.com

## (3) Card Payments

Use a debit or credit card<sup>2</sup> to make payments in person, over the phone or online. These options are cheaper than paying by cash or cheque and give customers better control of their business spend.

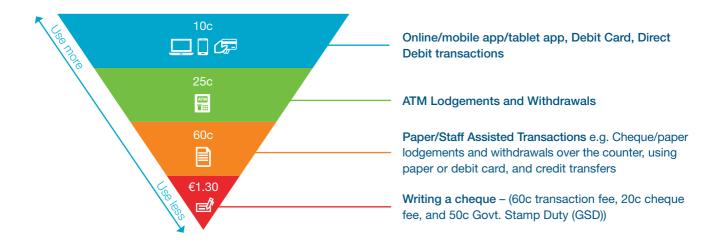
## 4 Stop writing cheques

Cheques are an expensive way to pay for items. Set up a direct debit, standing order or transfer money online to your supplier for just 10c.

5 Reduce the levels of cash you lodge
Greater usage of online payment options, debit card
(offering cashback) and contactless payments will
minimise your costs.

<sup>&</sup>lt;sup>2</sup> Lending criteria, terms and conditions apply to credit cards.

#### Ways to make your banking more convenient and better value



#### Smart ways to make daily savings

	Pay Supplier	Accept Payment	Pay Monthly	y Utility Bills	Accept Monthly Payment
Don't	Pay by cheque €1.30 (including 60c transaction fee, 20c cheque issuing charge + 50c GSD)	Customer pays you €1,000 cash which you lodge €6.60 (60c per €100 lodged + 60c lodgement at the counter)	Pay by cheque €1.30	Pay over the counter in branch 60c	Lodgement of cheque €1.20 each (60c transaction fee and 60c per item lodged fee)
Do	Pay using online transfer 10c save €1.20	Customer pays you online 10c save €6.50	Pay by direct debit 10c save €1.20	Pay online 10c save 50c	Customer pays by direct debit 10c save €1.10

#### **Business On Line**

To register your interest call **1850 264 265** or email electronic.banking@boi.com

# Not an active user of 365 online?

Simply phone **1890 365 500** and get set up in just 5 minutes.

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