

SEPA Direct Debit Creditor Guide

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Document Purpose

The purpose of this document is to assist direct debit creditors (Originators) with the implementation of SEPA Direct Debit collections under the rules of the SEPA scheme.

The document acts as a guide and provides information on the following key sections:

- ▶ Direct Debit Mandates
- ▶ Submission Timelines
- ▶ File Formats
- ▶ File Submission Process
- ▶ Returned payments (R-messages -rejects, refusals, returns and refunds)

Detailed file specifications for direct debit payment files in SEPA XML PAIN.008.001.02 file format (referred to in this document as PAIN008) and Payment Status files in SEPA XML PAIN.002.001.03 file format (referred to in this document as a PAIN002) are contained in Appendix 3 and 4 at the back of this document.

Bank of Ireland has a dedicated SEPA Migration Team of expert consultants available to support your business throughout its migration to SEPA. All requests can be queried with this team via the contact details below:

- ▶ **Email:** sepacustomermigration@boi.com
- ▶ **Phone (ROI):** 1890 818 208
- ▶ **Phone (from outside the ROI):** +353 1 617 6001

Further information on SEPA is also available on the Bank of Ireland website at:

- ▶ www.bankofireland.com/sepa

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SEPA Glossary of Terms

Bank Identifier Code (BIC): Or SWIFT Address is a code used to identify a bank or other financial institution for the quick and accurate delivery and receipt of automated payments and other messages.

Clearing and Settlement Mechanism (CSM): A central distribution and settlement mechanism for payment transactions submitted by financial institutions. STEP2 is the CSM of the EBA (Euro Banking Association).

Collection: See SEPA Direct Debit.

Collection Date: This is the date the Creditor is credited and the Debtor is debited. This is also referred to in SEPA as 'D'.

Creditor: An Originator who raises SEPA Direct Debit transactions for collection of funds from Debtors (payers) on the basis that the Debtor has given authorisation via signing a Direct Debit Mandate – Creditor in this document will replace the previously used term of 'Originator'. Signing can be on a paper mandate or online for Irish mandates only via current DD+ internet or phone sign-up methods.

Creditor Bank: The bank where the SEPA Direct Debit Creditor holds their account.

Creditor ID: A SEPA scheme identifier required for Creditors of SEPA Direct Debits – the equivalent of an 'Originator Identifier Number' (OIN) in the Irish Direct Debit Scheme.

Debtor: The person who pays the direct debit and has signed the SEPA Direct Debit Mandate.

Debtor Bank: The bank where the Debtor holds their account.

Debtor Services: The services that debtors are entitled to under the SEPA Direct Debit Scheme e.g., Refusal, Refund.

De-Materialised Mandate: A concept relating to the capture and recording, in electronic format, of the key pieces of information that make up a direct debit mandate. This electronic version of the mandate is the basis for transmitting the electronic direct debit instruction to the Debtor Bank.

Direct Debit Mandate: A signed Direct Debit Mandate is the means by which a Debtor authorises a Creditor to collect money from their bank account which is specified on the mandate.

Direct Debit Plus: Direct Debit Plus is a variation of the standard IRECC Direct Debit scheme which allows certain creditors (originators) retain their direct debit instructions rather than forwarding them to the payers' banks. This scheme will not continue in SEPA, instead the online sign-up will continue and is known as paperless mandates.

Due Date: This is the date the Creditor is credited and the Debtor is debited. Represented on a SEPA Direct Debit (PAIN008) file as the Requested Collection Date, this is typically the same as the Collection Date, however, in some cases (e.g. where the Due Date is a bank holiday) the Collection Date may end up being the next available payment date.

IBAN: International Bank Account Number is the account number quoted in the international format. The Irish IBAN is made up of the country code, check digit, bank reference, National Sort Code (NSC) and account number of the customer

Irish Payment Services Organisation Ltd (IPSO): The representative body for the Irish payments industry.

Irish Retail Electronic Payments Clearing Company Ltd (IRECC): IRECC relates to the existing Irish domestic non-urgent payment scheme, which is being replaced by SEPA.

ISO20022: An international message standard for financial messaging used in the SEPA scheme. File formats PAIN.008.001.02 and PAIN.001.001.03 are subsets of ISO20022.

National Sort Code (NSC): The identification code for bank branches in Republic of Ireland. They tend to follow the format of 9x-xx-xx.

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Originator: The term used under the current Irish Direct Debit (IRECC) scheme - this is replaced by the term 'Creditor' under SEPA. See **Creditor**.

Originator Bank: Originator Bank is the term used under the IRECC scheme. Under SEPA, the term originator bank is replaced by Creditor Bank.

PAIN: A category of file formats in XML language for the initiation of Payment instructions and other messages between a customer and a bank.

PAIN.008.001.02 (PAIN008): File format to initiate a direct debit from a customer to their bank

PAIN.002.001.03 (PAIN002): File format for reporting the status of payments submitted in either a PAIN.008.001.02 or PAIN.001.001.03 file by a bank to their customer

PAIN.001.001.03 (PAIN001): File format to initiate a credit transfer from a customer to their bank (not detailed within this document but available as a separate document from Bank of Ireland).

Payer: The term used under the current Irish Direct Debit (IRECC) scheme - this is replaced by the term 'Debtor' under SEPA. See **Creditor**.

Refund: One of the SEPA Debtor Services - Claims by the Debtor for reimbursement of a direct debit.

Refusal: One of the SEPA Debtor Services - Where a Debtor requests their bank not to pay the direct debit before settlement.

Reject: A direct debit that is diverted from normal execution, pre-settlement, by the Creditor Bank, Debtor Bank or Clearing and Settlement Mechanism (CSM)

Return: A direct debit that is diverted from normal execution, post settlement by the Debtor Bank within 5 days of original Debit Date.

R-messages: The name given to SEPA Direct Debits that are diverted from the normal course of execution (Refunds, Returns, Rejects & Refusals) – these were previously referred to as 'Unpays'.

Single Euro Payments Area (SEPA): A European-driven regulation to create an integrated pan-European payments market that will allow euro payments to be made and received in, and between, all of the SEPA member countries under the same conditions and as efficiently as within national borders previously.

SEPA Direct Debit: An electronic instruction to collect funds (in euro) from a Debtor to a Creditor's account via the SEPA Direct Debit scheme. Also known as a Collection.

Settlement Date: This is the date the Creditor is credited and the Debtor debited. This is also referred to in SEPA as 'D'.

Sponsoring Bank: A bank that provides direct debit services to a Creditor.

TARGET Days: TARGET (Trans-European Automated Real-time Gross settlement Express Transfer) days are days defined by the European Central Bank (ECB) as days on which transactions may be processed for the euro money market, or any transactions involving euro.

Transaction: See SEPA Direct Debit.

Unique Mandate Reference (UMR): A unique reference which identifies each direct debit mandate signed by any given Debtor for a Creditor.

Extensible Mark-Up Language (XML): The language in which all SEPA file formats (e.g., PAIN.008.001.02 and PAIN.002.001.03) are written.

1.0 Direct Debit Originators - Key Changes & Impacts

From 1st February 2014, the existing national direct debit scheme in Ireland (IRECC), will be replaced by the SEPA Core Direct Debit Scheme. As a direct debit creditor (originator), there are a number of impacts that your business will need to prepare for:

- ▶ **File Formats** Under the current IRECC Scheme, files are submitted in a format called 'Standard 18' (or by manual key-entry on Business On line¹). SEPA payment files must be transmitted in the new SEPA XML PAIN.008.001.02 file format (Referred to in this document as PAIN008) - the PAIN008 Bank of Ireland file specification document is available at <http://bankofireland.com/sepa> and also in Appendix 3 of this document. You will need to consider internal system upgrades or ensure your accounts software provider is capable of producing a SEPA XML file (See Section 2.1, '**SEPA XML – File Format**' for more information). Alternatively, you can seek support from a conversion service provider.
- ▶ **BIC and IBAN** All debtor (payer) accounts must be identified by their BIC and IBAN rather than NSC and Account Number (the format used in the Irish Direct Debit Scheme). You will need to convert all of your existing debtor NSC and Account Numbers to their respective BICs and IBANs. IPSO offer a BIC and IBAN conversion service - further information is available at <http://www.ipso.ie/section/ipsosepaservices>
- ▶ **Mandate Flow** The current scheme for direct debits is based on a copy of the mandate being held by the debtor bank. Under SEPA, this mandate will now be held by you (the creditor), and the details of the mandate will be sent – as a de-materialised mandate – with each direct debit collection. See section 2.3, '**Direct Debit Mandates**', for more information on mandates.
- ▶ **Payment Cycles** Payment cycles for direct debit collections change under SEPA. Currently all direct debits can be instructed the day before the due date (D minus 1 or D-1, where D represents the collection date). The cut off time for transmission of these files is 3.30pm on D-1. Under SEPA, these payment cycles change to:
 - First Time/One Off collections must be issued and authorised by 3:30pm, at the latest, 6 business banking days before the due date (D-6).
 - Recurring/Final collection must be issued and authorised by 3:30pm, at the latest, 3 business banking days before the due date (D-3).
- ▶ **New Transmission Channel**

You will submit your SEPA XML Direct Debit files via 'Business On Line File Gateway' or 'Connect: Direct Secure Plus' and authorise this file on the new Bank of Ireland SEPA online channel, known as 'Business On Line Payments Plus' (see Section 4 for more information).
- ▶ **Reporting and Returned Direct Debits**

New reports and changes to the process for returned direct debits. See Appendix 2 for more details on rejections and how they will impact your current business processes.
- ▶ **Changes to Terminology**

There are a number of changes to the language of the scheme, for instance the term Direct Debit Originator is now referred to as 'Creditor' and Originator Identification Number (OIN) changes to 'Creditor ID'. The key changes to terminology are detailed in the glossary of this document.

¹ If you are currently manually inputting your Direct Debit Collections on Business On Line, this service will no longer be available. You must produce a SEPA Direct Debit file in PAIN008 format.

2.0 Creditor Migration to SEPA

This section describes the key changes that must be undertaken by you as a (direct debit) creditor.

2.1 SEPA XML – New File Format (PAIN008)

As a creditor, you will now need to submit payment instructions in the new SEPA file format PAIN.008.001.02 (PAIN008). This is an XML file format, a subset of the ISO20022 Financial Messaging standard. You will need to consider what internal system upgrades are required, or engage with an accounts software provider, to understand your current readiness to ensure that you are SEPA compliant by 1st February 2014.

If your accounts software provider, or internal IT function, is unable to generate XML files in PAIN008 format, Bank of Ireland can refer you to our preferred provider for conversion services - Sentenial - to assist in converting your existing files to the new SEPA standards.

For further information on Sentenial, please visit: www.sentenial.com

A copy of the Sentenial Conversion Services Form is available at: <http://bankofireland.com/sepa/>

2.2 BIC and IBAN

Under the existing Irish direct debit scheme, all accounts are identified by NSC and Account Number. Under SEPA, all account details must be presented in BIC and IBAN format, including the creditor account.

A service is available on the IPSO website which caters for the bulk conversion of NSC/Account Number records to their BIC and IBAN equivalents. This exercise must be conducted as part of your migration to SEPA Direct Debits.

For more information, please visit: www.ipso.ie/section/ipsosepaservices

2.3 Direct Debit Mandates

As a creditor, you will have to update your current direct debit mandate, used to sign up any new debtors, before you migrate to the SEPA Direct Debit scheme.

Your business is required to send its new SEPA Direct Debit mandate template to Bank of Ireland for approval. If you want to use paperless mandate sign-up for Irish SEPA mandates, then you must submit your phone, internet scripts and confirmation letter to Bank of Ireland for approval.

2.3.1 New SEPA Direct Debit Mandates

There are a number of requirements for setting up new SEPA Direct Debit mandates:

- ▶ By 1st February 2014, direct debit mandates must now be held and maintained solely by you, the creditor
- ▶ In the event of a dispute, you must be able to produce a copy of the original mandate to your bank who will send it onto the debtor's bank

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- ▶ You must dematerialise the mandate - this means that the data must be extracted and stored electronically. The key details of the mandate must be sent to the bank with each collection in a PAIN008 File. For details on the complete file specifications (mandatory and optional fields), see the PAIN008 file format in Appendix 3 of this document.

You must produce or update your mandate templates in order to bring them in line with SEPA requirements. This mandate template must be approved by the Bank of Ireland SEPA Migration Team. It can be sent to one of our migration consultants by email (sepacustomermigration@boi.com). Your new SEPA Creditor ID (Appendix 1.2) will be issued to you by Bank of Ireland following the successful approval of your SEPA mandate template.

The SEPA mandate checking guidelines are attached in Appendix 1, with the mandatory and optional fields for new mandates outlined in Appendix 1.1. Only the mandatory and optional fields described in the sample mandate may be included on the mandate.

2.3.2 Pre-Existing Direct Debit Mandates

All existing direct debit mandates will continue to be valid upon transition to SEPA. However, there are certain requirements that you must bear in mind relating to the mandate information of pre-existing mandates. The following pieces of mandate information must be:

- ▶ Recorded by your business,
- ▶ Included in payment files and
- ▶ Made available, upon request, to any of your debtors.

These requirements are:

- Signing Date:** For all debtors with existing (pre-SEPA) mandates you can default this value to the date that you transfer over to the SEPA scheme.
- Debtor Name:** This should be the name of the owner of the debtor (payer) account.
- Unique Mandate Reference (UMR):** This will have to be generated for existing mandates, if not already done so in the current scheme. It uniquely identifies each mandate that has been signed by any debtor relating to your Creditor ID. It is a free text field that can be up to 35 characters in length and must be submitted with the first, and each subsequent, collection without alteration. Failure to incorporate the unchanged UMR will result in a rejection of the transaction. If you wish to amend the UMR this can be facilitated through the XML file by using the amendment indicator, as described in the Mandate Amendments section below.

Important Information

All existing transactions must be submitted as a FRST when migrating to SEPA.

2.3.3 Mandate Amendments

When an amendment is made to any one of the five key mandate fields below, a flag must be raised to mark the mandate field as amended on the direct debit file. The flag is raised by setting the 'Amendment Indicator' tag to TRUE. Changes to the following fields represent an amended mandate:

- ▶ Debtor BIC – on change of a debtor bank, the Original Debtor Agent field is to be populated with "SMNDA" only, and the new debtor BIC and account number should be populated in the Debtor Agent and Debtor IBAN tags respectively.
- ▶ Debtor IBAN – on change of account number within the same bank. The Original Debtor IBAN field is to be populated with the old account number, the new account number should be populated in the Debtor IBAN field.
- ▶ UMR – on change of a UMR.
- ▶ Creditor Name – on change of a creditor name.
- ▶ Creditor ID – on Creditor ID.



Important Information

When the mandate is amended, you, as the creditor, are responsible for communicating the changes to the debtor and for retaining a copy of the correspondence with the mandate to support any refund investigations. When the debtor changes either their bank or account number you must retain their change notification, along with the mandate, to demonstrate the authorisation previously received is still valid for the new account.

2.3.4 Cancellation of a Mandate

If a creditor does not present a collection on a mandate for 36 months, this mandate is considered cancelled and no longer valid. No further collections can be initiated on this cancelled mandate. In these cases, or where a debtor has cancelled their mandate and wishes to provide further debit authority to the creditor, a new mandate must be completed and UMR applied. The first collection from the debtor's account must be submitted as a first presentation (FRST sequence type) in order for the debit to be accepted. For more information on collection types, please refer to Appendix 2.1.

2.3.5 Request for a Copy of a Mandate

A copy of the mandate (paper/scanned) must be available when requested from your bank. You are responsible for the management of your debtors' mandates.

2.3.6 Paperless Mandates

Direct Debit Plus is a variation of the standard IRECC Direct Debit scheme which allows certain creditors (originators) retain their direct debit instructions rather than forwarding them to the payers' banks. Under SEPA, the Direct Debit Plus scheme no longer exists. The new method of signing up customers is called Paperless Mandates. Paperless Mandate instructions can be taken over the phone, or via a website, rather than a signed physical mandate. A copy of the phone recording, or internet sign-up, and the confirmation letter is required when a copy of the mandate is requested by your bank.

Creditors can only use Paperless Mandates for debtors accounts held in the Republic of Ireland. Any debtor with an account held outside Republic of Ireland must sign a valid paper SEPA mandate. All internet/phone scripts, confirmation letters and paper mandate templates must be submitted to your bank for approval to ensure they comply to the SEPA standards.

2.4 SEPA Creditor Identification Number (CID)

Under SEPA, the Direct Debit OIN (Originator Identifier Number) will be known as the SEPA Creditor ID. The SEPA Creditor ID is your unique identifier number and must be used when submitting files for processing.

Your SEPA Creditor ID will incorporate the existing direct debit OIN and will be enriched with supplementary SEPA-related creditor identification content. Details of how the SEPA Creditor ID is structured are available in Appendix 1.2 at the back of this document.

Bank of Ireland will issue you with your new Creditor ID upon receipt, and approval, of your new direct debit mandate.



3.0 Submission Timelines

Another key change to the SEPA Direct Debit scheme is the submission deadlines for direct debit files. You must submit your files according to the revised timelines:

- ▶ First Time (FRST) / One off (OOFF) collections must be issued and authorised for processing by 3:30pm, at the latest, **6 business banking days before** the due date (also referred to as D-6).
- ▶ Recurring (RCUR) / Final (FNAL) collection must be issued and authorised by 3:30pm, at the latest, **3 business banking days before** the due date (D-3).
- ▶ The first presentation following transition to SEPA for all existing direct debit mandates must be done as First Time (FRST) collections 6 days before the due date.

First Time, One-off, Recurring and Final collections can appear on the same file; however, they must be in separate batches. The following section deals with batching within direct debit files.

3.1 Batching

A SEPA Direct Debit file can be made up of multiple batches of payments. While batches can be created for any reason, the following rules apply to the mandatory batching of direct debits in a file:

- ▶ Files with multiple sequence types (or types of direct debit) must be organised such that any payments that share a sequence type must be batched together. For example, all First-time direct debits (where the sequence type is FRST) must be batched together. Similarly, recurring debits (sequence type RCUR), One-off (OOFF) and Final (FNAL) demand their own respective batch within the file.
- ▶ Files with direct debits that collect into more than one creditor account – batches must be created for each account.
- ▶ Files that incorporate multiple settlement dates must be batched according to Due Date.

Each batch within a file will have a single bulk credit (similar to the 'Contra' transaction that is currently used on EFT files) relating to all of the debits within that batch.

Your Creditor ID must appear in the header of each batch as well as in the header of the file. You are permitted to use multiple business code within the Creditor ID to differentiate between different parts of your business. The fifth, sixth and seventh digits of the Creditor ID (referred to as 'ZZZ' in the Creditor ID) can be replaced with a three character business code of your own devising. For example, you might include IE97ABC123456 as the Creditor ID in the header for one batch of direct debits and IE97XYZ123456 in another.

3.2 Processing Dates

The settlement date, and each day in the direct debit cycle, must be a business banking, or processing day, for SEPA payments. In this context, a processing day is any weekday that is not designated as a non-processing day by the European Central Bank (ECB).

Please note that ECB processing days are commonly referred to as 'TARGET' days.



The table below details the common non-processing dates for Bank of Ireland customers submitting SEPA Direct Debit files. Depending on the year, additional dates may be designated as Bank Holidays by the ECB.

| Type of Holiday | Non Processing Days - Target (ECB) Holiday |
|------------------|---|
| Weekend days | All |
| New Year's Day | 1st January (or when this is weekend, first weekday in January) |
| May Day | *1 May |
| Good Friday | Variable |
| Easter Monday | Variable |
| Christmas Day | 25 December (or when this is weekend, next weekday) |
| St Stephen's Day | 26 December (or when this is weekend, next available weekday) |

Important Information

Any batches of direct debits submitted with a Due Date that does not adhere to the required processing cycle (based on D-6 and/or D-3 payment cycles) will be pushed forward (or 'rolled') by Bank of Ireland to the earliest available settlement date (D). For any transactions that are 'rolled' in this scenario, the creditor and debtor transactions will be settled on the new settlement date.

Batches of direct debits can be accepted by Bank of Ireland up to 30 processing days before D (D-30).

* Where 1st May falls on a weekday, Bank of Ireland will treat this as a valid Value Date day for collections where the Debtor is also a BOI customer.



4.0 Submitting Payment Files under SEPA

4.1 Overview

With the introduction of the SEPA Direct Debit scheme, there are two new Bank of Ireland applications that you will use for the transmission and authorisation of your direct debit files:

Business On Line File Gateway (BOL File Gateway)

BOL File Gateway is used for the initial upload and transferring of your files to Bank of Ireland

<https://bolfg.bankofireland.com/gateway>

Business On Line Payments Plus (BOL Payments Plus)

Following initial upload, the file must be authorised on BOL Payments Plus

<https://bolpp.bankofireland.com>

This section will give you a brief introduction to these applications, including advice on how to register your administrators and information on what using the applications will entail.

4.1.1 BOL File Gateway

BOL File Gateway is used to upload your SEPA Direct Debit (PAIN008) files to Bank of Ireland. Once logged in, you will be able to upload your file by using a browse facility.

It is important to note that the file name must adhere to certain conventions, detailed below.

Note: It is highly recommended that you maintain individual names for each file, (adhering to the file name rules) for audit and reference purposes.

The following rules apply to the file name:

1. The file name must contain the following reference 'PAIN008'. This may appear at the beginning, or within, the file name
2. The file extension must be '.xml'
3. The file name must not exceed 50 characters
4. Only alphanumeric characters and the underscore character '_' must be used in the file name (preceding the file extension '.xml')
5. The file name must contain no spaces

Example: 20130628001PAIN008.xml

Note: It is recommended that a unique file name is used for each file for audit and reference purposes. For example, this can be achieved by incorporating a date or sequence number of your own choosing.

BOL File Gateway also provides you with the ability to download PAIN002 reports. These are available in both an XML file format version and a reader friendly version.

4.1.2 BOL Payments Plus

File authorisation is conducted in the BOL Payments Plus channel. You will be provided with a *Digipass* to access BOL Payments Plus. This is a security device that generates single-use security access codes that are required for logging in to, and authorising files on, BOL Payments Plus.

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During your migration to SEPA, you will receive the *Digipass*, relating to your SEPA Creditor ID, in the post. You must contact Bank of Ireland to register, and activate, the device when it is received.

The files are identified on BOL Payments Plus by information contained within the file: Message ID (File ID) and Create Date Time.

It is important that the user of BOL Payments Plus knows this information.

One suggestion is to make File Name and Message ID (File ID) the same. This may make referencing the file easier for users.

Payment Information Identification is another important field for users to know as it may be requested in queries with Bank Of Ireland.

See the PAIN008 File spec for further information.

Business On Line (BOL) also provides two important reports; the File Rejections Report (detailing reasons why the file was rejected) and the Creditor Settlement Report (to assist with account reconciliation).

Further support guides, and a demonstration video for BOL File Gateway & BOL Payments Plus, will be made available to you as you migrate on to the new SEPA applications.

4.2 Administrator Registration

In order to access BOL File Gateway and BOL Payments Plus you will need to assign certain administrators as follows:

Administrator 1: Manages the submission of the file to Bank of Ireland via BOL File Gateway. This user also manages the retrieval of PAIN002 reports; the new SEPA format for reporting rejected, refused, returned and refunded direct debits.

Administrator 2: Manages the authorisation of the file on BOL Payments Plus. This administrator will also use the *Digipass* (security token) to create OTPs (One Time Passwords) and MACs (Message Authentication Codes) in order to authorise and process the direct debit file.

If you are an existing BOL customer, your current Administrators (also known as Customer User Administrator or CUA) will automatically be assigned as your administrators for the submission and authorisation of files.

If you are a WINBITS customer, Bank of Ireland will be in touch with you to register your Administrators.

Once your Administrators have been identified and communicated to Bank of Ireland, we will be in touch with you to communicate your User IDs and passwords.



5.0 Problems with the Direct Debit File

► **If the file format is incorrect or incorrectly named:**

The file is invalid and cannot be uploaded and transferred to BOL Payments Plus. A message pointing to the invalid file will appear in the creditor inbox on BOL File Gateway.

► **If a file fails pre-processing validation (e.g. number of transactions is incorrect):**

The file appears in the File Rejections Report area on BOL Payments Plus. The File Rejection Report is generated when a PAIN008 collection file fails pre-processing validation checks.

The following table is a listing of pre-processing validation error messages on SEPA Direct Debit files. If your file has failed any of these checks, the File Rejection Report will detail one or more of the following messages:

| Reason Text | Reason Description |
|-------------|--|
| File Error | Error with Creditor IBAN, either incorrect IBAN used, or IBAN is not registered for your Creditor ID. |
| File Error | This is a duplicate file. Please review your file and re-submit. |
| File Error | File Error, please check number and value of transactions and the IDs at file and batch level. |
| File Error | Incorrect code / value used at transaction level. |
| File Error | You have exceeded your Credit Control Limit or maximum file limit. Please review your file and re-submit or contact your relationship manager. |
| File Error | An error was encountered with your file. Please review your file and re-submit or contact your relationship manager. |
| File Error | The nominated account number is not registered under this Creditor ID or there are inconsistent Creditor IDs present on this file. |

6.0 Settlement of Collections and R-messages

This section describes the settlement to a creditor's account following the submission of a PAIN008 collection file and the receipt of any R-messages (rejections, refusals, returns or refunds) arising from the submitted transactions.

Under the SEPA scheme, creditors are credited with the full value of the collection batch on settlement date. Bulk debits for any pre-settled R-messages are posted on settlement date, and any post-settlement R-messages are posted at the end of the day of receipt.

6.1 Credit Settlements

Under SEPA, it is possible to submit a single file with multiple settlement dates and credit account numbers. For this reason, files are grouped into batches based on the settlement date, the creditor account and the sequence type (i.e. First, Once-Off, Recurrent, Last).

The bulk credit is applied **per batch on settlement date** to the creditor account. For example, if a file contains three batches, the creditor account will receive three separate bulk credits.

Note: The only time the bulk credit will not match the total value of the batch is if a batch is submitted with an invalid date (e.g. a weekend, date of 'First' batch less than 6 days in advance) and the system rolls the batch value date to a new settlement date. In this instance, if there are any pre-processing rejects, their value will be credited on the original settlement date, whereas the remaining credit posting will be credited on the new settlement date.

Where a batch is submitted with a settlement date more than 30 days in the future, or 30 days in the past, each collection within the batch will be rejected (and reported on the PAIN002), but will not be settled for either a bulk credit or bulk debit.

6.2 Debit Settlements

A SEPA 'R-message' can refer to any one of a number of possible direct debit rejection notifications under the SEPA Direct Debit scheme. R-messages (rejects, refusals, returns and refunds) can occur either pre-settlement (prior to or on D) or post-settlement (after D).

- ▶ **Pre-settlement R-messages** include rejections (e.g. invalid IBAN) and refusals (e.g. debtor refuses the direct debit).
- ▶ **Post-settlement R-messages** include returns (e.g. insufficient funds) and refunds (i.e. when the debtor requests refund of a direct debit, – 8 weeks for authorised, 13 months for unauthorised).

As a creditor, you may receive R-messages (rejects, refusals, returns and refunds) from the day of submission until 13 months following the settlement of each payment.

The value of the returned direct debits will be posted to your account as bulk items. Items are bulked together based on a number of criteria including settlement date of post-settlement r-messages and the posting date of pre-settlement r-messages.

Pre-settlement r-messages are bulked per settlement date of the original collection and generated at the end of each day on which they occur. Post-settlement r-messages are bulked per receipt date (they can relate to multiple batches) and are also generated at the end of each day on which they occur.

The difference between the postings is that all pre-settlement r-messages only get posted on the settlement date of the original batch, whereas post-settlement r-messages get posted on the day on which they are received.

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All rejected direct debits that are received before the settlement date (D) will not be debited from the creditor account until D. However, the information relating to these rejections will be detailed on the PAIN002 report once they are received by Bank of Ireland.

All rejected direct debits that are received on, or after, the settlement date (D) will be debited from the creditor account on the day they are received.

For a full list of the previously used return codes under IRECC, and their new SEPA equivalent, please refer to Appendix 3.

The next section details the reporting options available to support reconciliation of your direct debit R-messages (rejects, refusals, returns and refunds).



7.0 Rejections Reporting

As part of the SEPA Direct Debit scheme, you will have access to three different reports that relate to rejected direct debits:

- ▶ Creditor Settlement Report
- ▶ PAIN002 XML File
- ▶ PAIN002 Readable Report3

7.1 The Creditor Settlement Report

The Creditor Settlement Report is a daily report which breaks-down any bulk debits on the creditor account into its constituent R-messages (rejects, refusals, returns and refunds). The report relates to a single creditor account.

The report can be used to manually, or automatically, reconcile your account each day. It is available in two formats: CSV file and a reader friendly report. The Creditor Settlement Report is available through BOL Payments Plus.

- ▶ The Creditor Settlement Report is generated per creditor account each day there is a bulk return posting on the account.
- ▶ It is available on BOL Payments Plus the morning after a bulk debit was applied to your account.
- ▶ The report details all the Bulk Return postings credited to the creditor account on a day. It also details the transactions which the Bulk Return represents.

- ▶ The start of the report will contain the general report information: settlement date of the bulk debit(s), the creditor name and the creditor IBAN.
- ▶ The unpaid transactions within the bulks will be detailed under the following headings - File ID, Batch ID, End to End ID and Debit Amount. This detail will enable you to match the transactions within bulk debits to their original file, batch and/or individual transaction.
- ▶ The Creditor Settlement Report can be used for account reconciliation.
- ▶ The bulk credit for the original PAIN008 will not be reported on the Creditor Settlement Report.
- ▶ The specifications of the Creditor Settlement Report CSV file can be viewed in Appendix 5.4.

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Information relating to the reasons for direct debit rejections are contained within the PAIN002 file.

| REPORT DATE | IBAN | NARRATIVE | BULK DR | FILE ID | BATCH ID | END TO END ID | DEBIT AMT |
|-------------|------------------------|------------------|---------|---------|---------------|------------------|-----------|
| 02/02/2013 | IE75BOFI90393912345678 | 130202DDO1234567 | 1569.99 | FILEONE | FIRST COLLECT | CUSTOMER91 JAN13 | 1069.99 |
| 02/02/2013 | IE75BOFI90393912345678 | 130202DDO1234567 | 1569.99 | FILEONE | RECUR COLLECT | CUSTOMER09 JAN13 | 500 |
| 02/02/2013 | IE75BOFI90393912345678 | 130202DDO1234568 | 669.99 | FILETWO | FIRST COLLECT | CUSTOMER76 JAN13 | 169.99 |
| 02/02/2013 | IE75BOFI90393912345678 | 130202DDO1234568 | 669.99 | FILETWO | RECUR COLLECT | CUSTOMER59 JAN13 | 500 |

7.2 The PAIN002

PAIN002 is a SEPA formatted file that provides detailed information relating to rejected, refused, returned or refunded (R-messages) direct debit transactions for a single PAIN008 file. Each PAIN002 file details all R-messages (rejects, refusals, returns and refunds) that have been created against a single PAIN008 file and will contain the reason code for R-messages. It is produced following the successful validation and processing of the PAIN008 file which contains rejections.

It can be used to manually or automatically reconcile collections and to represent payments. This is produced daily where an R-message has been received against the original PAIN008 file. R-messages can be received from time of submission of the PAIN008 collection file until 13 months following the settlement of the transaction. R-messages will be notified in a PAIN002 file for at least 8 weeks following the value date of any submitted file.

This report is available in two formats, an XML file and a reader friendly report. The PAIN002 will be available through the BOL File Gateway application. (For a full list of Return codes for the IRECC Direct Debit scheme mapped to the new SEPA scheme, see Appendix 2.2).

7.2.1 PAIN002 XML File

- ▶ PAIN002 files are generated per PAIN008 file per day.
- ▶ PAIN002 files will only be available on BOL File Gateway if an R-message has been created for the associated PAIN008 file (for both pre-settlement and post-settlement R-messages). Where R-messages have been received the PAIN002 file will be created at 7pm each day.
- ▶ A PAIN002 file will be generated for transaction failures (Bol/CSM/Debtor Bank) but not batch or file level failures.
- ▶ The R-messages contained in a PAIN002 file can be reconciled to the original transactions using the End to End ID.
- ▶ The PAIN002 file does not contain the settlement date of the R-message, but does include the requested settlement date of the original collection.

The bulk debits posted to the originators account may not match the totals for a PAIN002 file at the end of each day. The R-messages (rejects, refusals, returns and refunds) for a creditor account are bulked together by receipt date or settlement date, creditor IBAN regardless of the PAIN008 file from which they originated. For this reason the PAIN002 file cannot be used for reconciliation at account level.



Creditors will need to know whether the R-message in the PAIN002 file is pre, or post, settlement, as there are different rules for re-presenting (See next section 8.0 for detailed information on re-presenting).

Creditors can manually view whether the R-message is pre, or post, settlement on the PAIN002 file online readable report.

If creditors wish to automatically reconcile their R-messages using a download of the PAIN002 file, they must use certain logic to determine whether the message is pre or post settlement. Please see Appendix 2.3 for this detailed logic.

7.2.2 PAIN002 Readable Report (SEPA DD Payments Summary Report)

- ▶ The PAIN002 file readable report will always be available where a PAIN002 XML file has been generated.
- ▶ A settlement date for the R-message is included in the human readable version of the PAIN002 file.
 - Pre-settlement R-message, the settlement date is the settlement date of the original payment.
 - Post-settlement return, the settlement date is the date that the R-message is sent by the debtor bank.

Creditors will need to know whether the R-message in the PAIN002 file is pre or post settlement, as there are different rules for representing (See next section 8.0 for detailed information on representing).

Creditors can manually view, in this report, whether the R-message is pre settlement as the message type will be 'Reject' or post settlement as the message type will be 'Return' or 'Refund'.

| SEPA DD Payments Summary Report | |
|--|------------------------|
| Report Date | 02/10/2012 |
| Creditor Name | Customer 14 |
| Original PAIN008 File ID | QWEI123456FFF |
| Original Batch ID | 597653197000096640 |
| Creditor IBAN | IE22BOFI90573146641815 |
| No. of transactions in Original Batch | 1,955 |
| Value of Transaction in Original Batch | €823,197.55 |

| Creditor ID | UMR | End to End ID | Amount | Original Settlement Date of Collection | Debtor Name | Debtor IBAN | R-Message Type | BIC of Initiator | Reason Code | Reason | R-Message Settlement Date |
|-------------|------------|---------------|----------|--|-------------|------------------------|----------------|------------------|-------------|----------------------|---------------------------|
| 1234567890 | 123AAA4567 | ABC12345 | €100.0 | 09/10/2012 | J.Smith | IE75BOFI90377959996017 | Reject | BOFIE2D | AC06 | Account Blocked | 09/10/2012 |
| 1234567890 | 999BCD1234 | DEF23456 | €120.50 | 09/10/2012 | J Bloggs | IE82BOFI90393929352659 | Reject | BOFIE2D | AM05 | Duplicate Collection | 09/10/2012 |
| 1234567890 | 685UIO3698 | GHI34567 | €103.08 | 09/10/2012 | R.Smith | IE19BOFI90529930903788 | Reject | BOFIE2D | MS03 | Reason Not Specified | 09/10/2012 |
| 1234567890 | 777BBB1299 | HIJ45678 | €1200.00 | 09/10/2012 | R.Bloggs | IE59BOFI90565164751321 | Reject | BOFIE2D | AC04 | Account Closed | 09/10/2012 |
| 1234567890 | 627YRQ1297 | IJK56789 | €62.89 | 09/10/2012 | K. Smith | IE11BOFI90570714221998 | Reject | BOFIE2D | MD01 | No Mandate | 09/10/2012 |
| 1234567890 | 397KAH7841 | MNP90123 | €349.95 | 09/10/2012 | K. Bloggs | IE31BOFI90573146957000 | Reject | BOFIE2D | MD07 | Debtor Deceased | 09/10/2012 |



8.0 Re-Presenting Failed SEPA Direct Debit Payments

A re-presentation of collection(s) is not distinct from a normal collection under the SEPA scheme. To re-present a rejected collection, the creditor must issue as a first/recurring/once off or final payment.

The following table details the sequence type rules for re-presenting failed payments.

| Initial Payment type | Rejected Pre Settlement | Returned/Refunded Post Settlement |
|----------------------|-------------------------|-----------------------------------|
| FRST | Re-present as FRST | Re-Present as RCUR |
| RCUR | Re-present as RCUR | Re-Present as RCUR |
| OOFF | Re-present as OOFF | New UMR required |
| FNAL | Re-present as FNAL | New UMR required |

It is important to note that these codes are different from those previously used in the IRECC system. For a full list of the collection codes used in IRECC, and their new SEPA equivalent, please refer to Appendix 3.

Note:

- Where a first collection against a mandate has failed pre-settlement, the payment must be resubmitted as a first time collection.
- Where a first time collection is returned/refunded post settlement, the payment must be resubmitted as a recurring collection.



Appendix 1: SEPA Mandate Checking Guidelines

1. The SEPA mandate must be completed on a single page.
2. For paper mandates all mandatory fields must be populated by the debtor, even if they have already provided this information on other documentation, such as an application form or contract. In the case of paperless mandates, mandatory fields (like debtor address) can be pre-filled on the mandate if this information has already been provided by the debtor during the sign-up process, and must be populated on the confirmation notification sent to the debtor.
3. **Types of Mandates (See Samples below)**
There are two types of mandates in the SEPA DD Core scheme:
 - SDD Mandate with Mandatory fields
 - SDD Mandate with Optional additional fields
4. **The following heading is mandatory on the Mandate: “SEPA Direct Debit Mandate”**
5. The following attributes are mandatory and must be present on the mandate:
 - Unique Mandate Reference
 - Name of Debtor
 - Address of Debtor (optional that debtor has to complete)
 - IBAN of account to be debited
 - BIC of the Debtor Bank
 - Creditor Identifier
 - Name of Creditor
 - Address of Creditor
 - Type of payment (recurrent or one-off)
 - Date of signing & signatures
6. The following legal text must also be included on the mandate and **must not** be changed in any way.
7. The following attributes are optional on the mandate:
 - Debtor identification code (line 14) – populated by debtor
 - Name of the Debtor Reference Party (line 15) – populated by debtor
 - Identification code of the Debtor Reference Party (line 16) – populated by debtor
 - Name of the Creditor Reference Party (line 17) – populated by creditor
 - Identification code of the Creditor Reference Party (line 18) – populated by creditor
 - Underlying contract identifier (line 19) - populated by creditor
 - Contract description (line 20) - populated by creditor
8. Instructions for the customer to return the form must also be present on the face of the mandate.
9. It is possible to have a section for “Creditor’s Use Only” on the mandate. This section must only be completed after receiving the signed mandate from the customer. The data completed in this section must be for internal purposes only and never sent on the file to your bank.

Once any field is populated it must be stored electronically and sent on the XML file to the bank.

It is possible to use different naming conventions for these attributes, so long as the purpose of the field is clear and relates directly to one of the attributes above.

8. Instructions for the customer to return the form must also be present on the face of the mandate.
9. It is possible to have a section for “Creditor’s Use Only” on the mandate. This section must only be completed after receiving the signed mandate from the customer. The data completed in this section must be for internal purposes only and never sent on the file to your bank.

For more information, please see the section ‘SEPA Mandates and Checking Guidelines’ within the SEPA Creditors Guide, available on the IPSO website here:

<http://www.ipso.ie/section/SEPACreditorsGuide>

Legal Text: “By signing this mandate form, you authorise (A) (NAME OF CREDITOR) to send instructions to your bank to debit your account and (B) your bank to debit your account in accordance with the instruction from (NAME OF CREDITOR).

As part of your rights, you are entitled to a refund from your bank under the terms and conditions of your agreement with your bank. A refund must be claimed within 8 weeks starting from the date on which your account was debited. Your rights are explained in a statement that you can obtain from your bank.”

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Sample Mandates:

SEPA DD Mandate with Mandatory Fields (no optional elements)

| SEPA Direct Debit Mandate | | Creditor's Name & Logo |
|---|---|------------------------|
| * Unique mandate reference: | <input type="text"/> | |
| * Creditor identifier: | IE02ZZZ305651 | |
| Legal Text: By signing this mandate form, you authorise (A) NAME OF CREDITOR to send instructions to your bank to debit your account and (B) your bank to debit your account in accordance with the instruction from(NAME OF CREDITOR). | | |
| As part of your rights, you are entitled to a refund from your bank under the terms and conditions of your agreement with your bank. A refund must be claimed within 8 weeks starting from the date on which your account was debited. Your rights are explained in a statement that you can obtain from your bank. | | |
| Please complete all the fields below marked * | | |
| Personal Details | | |
| * Your Name: | <input type="text"/> | |
| * Your Address: | <input type="text"/> | |
| | <input type="text"/> | |
| * City/postcode: | <input type="text"/> | |
| * Country: | <input type="text"/> | |
| * Account Number (IBAN): | <input type="text"/> | |
| * Swift BIC: | <input type="text"/> | |
| * Creditor's Name: | <input type="text"/> | |
| * Creditor's Address: | <input type="text"/> | |
| | <input type="text"/> | |
| * Creditor's City/postcode: | <input type="text"/> | |
| * Creditor's Country: | <input type="text"/> | |
| * Type of Payment: | Recurrent <input type="checkbox"/> or Once-Off Payment <input type="checkbox"/> (Please tick one option) | |
| * Date of Signing: | <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> | |
| * Signature | <input type="text"/> | |



Sample Mandates:

SEPA DD Mandate with Mandatory Fields (including optional elements)

SEPA Direct Debit Mandate

Creditor's Name & Logo

* Unique mandate reference:

* Creditor identifier:

IE02ZZZ305651

Legal Text: By signing this mandate form, you authorise (A) NAME OF CREDITOR to send instructions to your bank to debit your account and (B) your bank to debit your account in accordance with the instruction from (NAME OF CREDITOR).

As part of your rights, you are entitled to a refund from your bank under the terms and conditions of your agreement with your bank. A refund must be claimed within 8 weeks starting from the date on which your account was debited. Your rights are explained in a statement that you can obtain from your bank.

Please complete all the fields below marked *

Personal Details

* Your Name:

* Your Address:

* City/postcode:

* Country:

* Account Number (IBAN):

* Swift BIC:

* Creditor's Name:

* Creditor's Address:

* Creditor's City/postcode:

* Creditor's Country:

* Type of Payment:

Recurrent **or** Once-Off Payment (Please tick one option)

* Date of Signing:

D D M M 2 0 Y Y

* Signature

For Information Purposes only

Debtor Identification code

Person on whose behalf payment is made:

Identification code of Debtor Reference Party

Name of Creditor Reference Party - Creditor must complete this if collecting on behalf of another party

Identification code of Creditor Reference Party

Identification number of the underlying contract

Description of the contract

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Appendix 1.1: Mandate Information

| Element | Mandate Form | Dematerialised Fields |
|--|--------------|---------------------------------|
| The unique mandate reference | Mandatory | Mandatory |
| The name of the Debtor | Mandatory | Mandatory |
| The address of the Debtor | Mandatory | Mandatory |
| Debtor identification code | Optional | Mandatory if present on mandate |
| The name of the Debtor Reference Party | Optional | Mandatory if present on mandate |
| The identification code of the Debtor Reference Party | Optional | Mandatory if present on mandate |
| The account number (IBAN) of the Debtor to be debited | Mandatory | Mandatory |
| The identifier of the underlying contract | Optional | Mandatory if present on mandate |
| The BIC code of the Debtor Bank | Mandatory | Mandatory |
| The identifier of the Creditor*^ | Mandatory | Mandatory |
| The name of the Creditor*^ | Mandatory | Mandatory |
| The name of the Creditor Reference Party* | Optional | Mandatory if present on mandate |
| The identification code of the Creditor Reference Party* | Optional | Mandatory if present on mandate |
| The address of the Creditor*^ | Mandatory | Mandatory |
| The date of signing of the Mandate | Mandatory | Mandatory |
| The Transaction Type (only the values 'one-off' and 'recurrent' are allowed) | Mandatory | Mandatory |
| The reason for amendment of the Mandate | N/a | Mandatory for amendments |
| The signing date of the cancellation of the Mandate | N/a | Mandatory for cancellations |
| Signature(s) | Mandatory | N/a |
| Contract description | Optional | N/a |

* Field: to be completed by the Creditor

^ Field: may be pre-printed or stamped on the mandate

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Appendix 1.2: Creditor Identifier Structure

The SEPA Creditor Identifier Structure is as follows:

Position 1-2 filled with the ISO country code.

Position 3-4 filled with a code added to verify the accuracy of the identifier as it is transmitted through IT Systems – ISO 7064 Mod 97-10 is used to check this.

Position 5-7 filled with the Creditor Business Code. This is free format by default and will populate with 'zzz'.

Position 8 on filled with the country specific part of the identifier. For existing originators, the OIN used for IRECC will be inserted as the national identifier.

Creditor ID example: **IE** **97** **ZZZ** **123456**

Only one Creditor ID will be issued per OIN. Best practice is to use the 'ZZZ' field within the Creditor ID to differentiate separate parts of your business, as opposed to having individual or separate Creditor IDs. You may replace the 'ZZZ' with a reference to a certain section of your business.

The benefit of this action is that you will receive fewer Logon details for BOL File Gateway and BOL Payments Plus. You will only receive one *Digipass* per Creditor ID.

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Appendix 2: IRECC Return Codes

| Reason Code | Reason for Return | Explanation | Action to be taken by the originator |
|-------------|-------------------------|---|--|
| 0 | Refer to Payer | The payer's bank branch is not in a position to pay the direct debit | Contact the payer |
| 1 | Instruction Cancelled | The payer, or the payer's bank, has cancelled the direct debit | No further presentations allowed – contact the payer. |
| 2 | Payer Deceased | The death of the payer | No further presentations allowed |
| 3 | Account Transferred | The account of the payer has been transferred to another Bank | No further presentations allowed on this account – contact the payer |
| 4 | Advance Notice Disputed | The payer has disputed the date or the amount of the advance notice | Contact the payer |
| 5 | Invalid Account | The identity of the payer differs from that known to the paying bank branch; or insufficient or inconsistent customer details have been received; or the account has not been traced; or the account is unsuitable for direct debits (E.g. The account is a savings or a deposit account for which the bank does not permit direct debits | Contact the payer |
| 6 | No Instruction | An appropriate DDI has not been lodged with the payer's bank branch | Contact the payer |
| 7 | Amount Differs | The amount of the direct debit differs from that specified in the advance notice | Originator may only submit direct debits for the agreed amount |
| 8 | Amount not yet due | The date of debiting is in advance of the due date specified in the direct debit instruction | Delay re-input until the due date |
| 9 | Payment Refused | The payer has instructed the paying bank to refuse the direct debit payment | Contact the payer |
| A | Originator Differs | The identity of the originator differs from that specified in the direct debit instruction | Ensure that the payer completes a valid direct debit instruction |
| B | Account Closed | The payers account is closed | Contact the payer |

Appendix 2.1: SEPA Collection/Transaction Codes

| Existing Code | New SEPA Code | Notes |
|---|------------------------------|--|
| 01 (First Collection) | FRST (First Collection) | Used for the first collection of a recurrent direct debit mandate. It must be used before a Recurring (RCUR) or Final (FNAL) Direct Debit transactions can be used. Note: For existing direct debits on the old direct debit scheme, the first time switching over to using SEPA Direct Debits need to treat them as a First Collection, so you will need to use FRST. |
| No equivalent code in the existing Direct Debit scheme. | OOFF (One Off) | Used for One-Off mandates that can only be used to collect funds once. Any subsequent direct debit collections will be rejected. This transaction can't be used after another One Off (OOFF) transaction or a First (FRST), Recurrent (RCUR) or Final (FNAL) transaction has been used. |
| 17 (Normal) | RCUR (Recurring Collection) | Used for Recurring Direct Debits. This transaction can't be used after Final (FNAL) or One Off (OOFF) transactions have been used. |
| 18 (Represent) | No equivalent code for SEPA. | First (FRST) - If the direct debit was rejected for technical reasons pre-settlement, it will need to be represented using the FRST transaction type. If it was returned/refused post-settlement, then RCUR will need to be used for the represent transaction. One Off (OOFF) - If the direct debit was rejected for technical reasons pre-settlement, it will need to be represented using the OOFF transaction type. If it was returned/refused post-settlement, then it can't be represented. Recurrent (RCUR) - If the direct debit is returned pre or post settlement, it will need to be represented with the RCUR transaction type. Final (FNAL) - If the direct debit was rejected for technical reasons pre-settlement, it will need to be represented using the FNAL transaction type. If it was returned post-settlement, then it can't be represented. Currently returned (unpaid) IRECC Direct Debits can only be represented once within one month of refusal. Under the SEPA Direct Debit scheme there is no time limit. |
| 19 (Final Collection) | FNAL (Final Collection) | Used for the Final Direct Debit collection in a series of Direct Debits. Note: There is no requirement to use the FNAL transaction type. |

Appendix 2.2: Mapping IRECC Codes to SEPA R-Messages

Please note that there is potential for some discrepancy in how various debtor banks interpret the reason codes which may lead to inconsistencies across R-messages (rejects, refusals, returns and refunds) for returned direct debits.

| 'R' Type | Pre/Post Settlement | ISO Code | SEPA Description as specified in Rulebook | Possible Reasons | IRECC Equivalent | Possible actions to allow for re-present |
|-----------------------|---------------------|----------|--|--|-----------------------|---|
| Reject/Refusal/Return | Pre/post settlement | AC01 | Invalid IBAN | <ol style="list-style-type: none"> 1. IBAN is not valid 2. IBAN is not found in the bank | - 5 | <ul style="list-style-type: none"> • Check that data from mandate keyed correctly for file • Contact customer to find correct IBAN • Check your Creditor IBAN a/c is valid |
| Reject/Refusal/Return | Pre/post settlement | AC04 | Account has been identified as closed | Account closed | B | Contact customer to find valid IBAN, send out correspondence or ask them to send in correspondence of the new IBAN (needed in case of a dispute) |
| Reject/Refusal/Return | Pre/post settlement | AC06 | Account Blocked | <ol style="list-style-type: none"> 1. Account has been blocked, this may be customer initiated or bank initiated. 2. It may also be applied if customer is deceased. 3. Customer account does not allow DDs | No current equivalent | Contact customer to find out why block in place |
| Reject/Refusal/Return | Pre/post settlement | AG01 | DD forbidden for regulatory reasons | <ol style="list-style-type: none"> 1. Different regulatory reasons by each Bank 2. Collection not permitted on the Account type | No current equivalent | Contact your bank to find solution |
| Reject/Refusal/Return | Pre/post settlement | AG02 | Operation code/ transaction code/ sequence type incorrect, invalid file format | <ol style="list-style-type: none"> 1. An incorrect code/value on the file Submitted 2. An incorrect sequence type submitted | No current equivalent | <ul style="list-style-type: none"> • Check file syntax • Check FRST used with SMNDA • Check FRST has been sent • Check file passes XSD check • Check Creditor Identifier • Check collection Sequence type • Check amendment flag • Check mandate exists |

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| 'R' Type | Pre/Post Settlement | ISO Code | SEPA Description as specified in Rulebook | Possible Reasons | IRECC Equivalent | Possible actions to allow for re-present |
|-----------------------|---------------------|----------|--|---|-----------------------|---|
| Reject/Refusal/Return | Pre/post settlement | AM04 | Insufficient Funds | No funds in the debtors account | 0 | Re-present the DD |
| Reject/Refusal/Return | Pre/post settlement | AM05 | Duplicate Collection | 1. Transaction ID incorrect 2. Two FRST transactions submitted | No current equivalent | Investigate how duplicate TX issued |
| Reject/Refusal/Return | Pre/post settlement | BE05 | Creditor Identifier Incorrect | 1. Incorrect Creditor Identifier put on the file 2. Invalid Creditor Id – fails Mod97 check 3. Creditor ID on mandate has changed without flagging as amendment | No current equivalent | Check the Creditor ID |
| Reject/Refusal | Pre-only | FF01 | Invalid file format: Operation/ transaction code incorrect | A field is populated with a value that is not permitted in the scheme implementation guidelines. | No current equivalent | Check file syntax Check file passes XSD check |
| Reject/Refusal/Return | Pre/post settlement | FF05 | Direct Debit type incorrect | A customer submits a B2B transaction to a bank that only supports the Core scheme | No current equivalent | Will not be used in Ireland |
| Reject/Refusal/Return | Pre/post settlement | MD01 | No valid mandate | 1. Receiving a RCUR without having received a FRST 2. Mandate is blocked or cancelled or has expired | 6 | <ul style="list-style-type: none"> Once established that the FRST for this mandate has been successfully settled this may be the customer has requested a block/cancel mandate. Contact the customer to find out. |
| Reject/Refusal/Return | Pre/post settlement | MD02 | Mandate data missing or incorrect e.g amend trigger - data signing | 1. A duplicate FRST sent for same mandate 2. An amendment has occurred on One of the 5 key fields without the amendment being flagged correctly in the XML. (e.g. UMR changed without setting amendment indicator and including original UMR.) | SEPA Specific | <ul style="list-style-type: none"> Check that duplicate FRST was not sent for the same mandate Check that file passes XSD check and includes all mandatory mandate fields Check if any key field was amended without flagging correctly – using the xml amendment indicator in the file. |
| Reject/Refusal/Return | Pre/post settlement | MD07 | Debtor deceased | | 2 | <ul style="list-style-type: none"> Creditor to contact Debtors Bank |



| 'R' Type | Pre/Post Settlement | ISO Code | SEPA Description as specified in Rulebook | Possible Reasons | IRECC Equivalent | Possible actions to allow for re-present |
|-----------------------|---------------------|----------|---|--|-----------------------|---|
| Reject/Refusal/Return | Pre/post settlement | MS02 | Refusal by the debtor | <ol style="list-style-type: none"> Relates to refusal rights in SEPA rulebook and regulation : <ol style="list-style-type: none"> Block a DD Block a creditor Limit mandate amount/frequency Block a mandate | 9 | <ul style="list-style-type: none"> This could relate to any of the debtor services invoked by the debtor, to find out which – should contact the customer |
| Reject/Refusal/Return | Pre/post settlement | MS03 | Reason not specified | <ol style="list-style-type: none"> Only to be used in exceptional circumstances if existing codes do not explain rejection Insufficient funds (some banks cannot use code AM04) If recurring mandate information does not match the first mandate instruction | No current equivalent | <ul style="list-style-type: none"> Contact your customer to ask them contact their bank to find reason for rejection Check online PAIN002 file for addition details. For example: <ul style="list-style-type: none"> Non Euro Currency Invalid Amount Invalid Value Date Invalid Debtor IBAN |
| Reject/Refusal/Return | Pre/post settlement | RC01 | Invalid BIC | Invalid BIC – the branch specified is not valid for the bank (BIC (11)) | No current equivalent | <ul style="list-style-type: none"> Check that data from mandate keyed correctly for file Contact customer to find correct BIC |
| Reject/Refusal/Return | Pre/post settlement | RR01 | Missing debtor account or identification | | No current equivalent | Fix file and re-send |
| Reject/Refusal/Return | Pre/post settlement | RR02 | Missing Debtor Name or Address | | No current equivalent | Fix file and re-send |
| Reject/Refusal/Return | Pre/post settlement | RR03 | Missing Creditor Name or address | | No current equivalent | Fix file and re-send |
| Reject/Refusal/Return | Pre/post settlement | RR04 | Regulatory reason | Different regulatory reasons | No current equivalent | Contact your bank to find solution |
| Reject/Refusal/Return | Pre/post settlement | SL01 | Due to specific service offered | Specific Service offered by the Debtor Bank. | No current equivalent | Contact your customer to ask them if they have put a block on your SDD collection |
| Reject | Pre settlement | DNOR | Debtor Bank not a specific member | Debtor Bank not registered | No current equivalent | Contact your customer to confirm bank details |



| 'R' Type | Post Settlement | ISO Code | SEPA Description as specified in Rulebook | Possible Reasons | IRECC Equivalent | Possible actions to allow for re-present |
|----------|-----------------|----------|---|---|-----------------------|--|
| Refund | Post Settlement | MD01 | Unauthorised transaction | Debtor has requested a refund for an unauthorised transaction – after 8 weeks and within 13 months. | No current equivalent | Creditor to contact customer |
| Refund | Post Settlement | MD06 | Disputed authorised transaction | Debtor has claimed a refund for an authorised transaction within an 8 week period. | No current equivalent | Creditor to contact customer |



Appendix 2.3: R-Messages – Automatic Reconciliation for PAIN002 XML file (Representing Rules)

Where the creditor system automatically re-presents collections, the creditor will have to use the following logic to determine if the collection will need to be re-presented pre, or post, settlement:

- ▶ Where the creation date of the PAIN002 is **less** than the requested collection date* in the file, the collection must be re-presented as a FRST
- ▶ Where the creation date of the PAIN002 is **greater** than the requested collection date* in the file, the collection must be re-presented as a RCUR
- ▶ Where the creation date of the PAIN002 is **equal** to the requested collection date*:
 - If the BIC is a BOI BIC and the reason code is AM04, AC06, MD07 or MD06, the collection must be issued as a RCUR
 - Otherwise the collection must be issued as a FRST

* **Note:** If the customer is driving D from requested collection date in the PAIN002 file, they will need to take into consideration that this will not equal to D where collections have been rolled (see below).

Requested Settlement Date in the PAIN002 File

Should the creditor choose to use the details in the PAIN002 file to calculate the settlement date, the creditor will carry a small risk of a miscalculation due to exceptional circumstances. These include missed cut-off time, requested date too soon for sequence type or date requested is a non-working day.

Where these date/time errors occur Bank of Ireland will roll the value dates to ensure the file will be processed in accordance with scheme rules. As a result of this exceptional circumstance the requested settlement date included in the PAIN002 file will be different to the rolled date. However, where the creditor has submitted a file with the correct dates before the daily cut-off, these exceptions should not occur.

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Appendix 3: PAIN.008.001.02 Direct Debit XML File Structure

Appendix 3.0: PAIN.008.001.02 (Version 1.1) Overview

This section details the PAIN.008.001.02 file format that will be accepted by Bank of Ireland for SEPA Direct Debit collections. The following section is taken from the specification document available here:

<http://businessbanking.bankofireland.com/fs/doc/wysiwyg/sepa-direct-debit-pain-008-001-02-xml-file-structure-july-2013.pdf>

Bank of Ireland is implementing the industry PAIN formats as outlined by the Irish Payments Service Organisation (IPSO). This document adheres to the following file specification available on the IPSO website:

IPSO Customer File Formats V10

Appendix 3.1: Background

SEPA aims to create a single, integrated and standardised payments market across 33 countries in Europe.

Creditor must be SEPA compliant by 1st February 2014 in order to continue making electronic non-urgent euro payments (SEPA payments) in Ireland. Further background information is available on our website: <http://bankofireland.com/SEPA>

Bank of Ireland has published a readiness guide for creditors on the Bank of Ireland website. To ensure you are aware of the changes required within your business, please visit <http://businessbanking.bankofireland.com/payments-and-cards/online-banking/sepa/sepa-business/business-readiness/>

Appendix 3.2: Section Purpose

The purpose of this section is to outline the PAIN.008.001.02 XML file format that will be accepted by Bank of Ireland.

Knowledge of XML is recommended to interpret this document.

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Appendix 3: PAIN.008.001.02 Direct Debit XML File Structure

Appendix 3.3: The Character Set

The PAIN.008.001.02 message format can support a range of characters; the following are the supported characters which are the basic Latin character set:

a b c d e f g h i j k l m n o p q r s t u v w x y z

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

0 1 2 3 4 5 6 7 8 9

/ - ? : () . , ' +

Space

If required, the following characters can also be used in text or information fields only, but must be provided using the XML representation shown.

| Special XML Character | XML Representation |
|-----------------------|--------------------|
| & (ampersand) | & |
| < (left brace) | < |
| > (right brace) | > |
| “ (double quotation) | " |

e.g. AB & C Transport would populate their name in a PAIN.008, appearing as:

<Cdtr>

<Nm>AB & C TRANSPORT </Nm>

</Cdtr>

Note: Senders must ensure that the content of Identifiers/reference data elements is restricted to the restricted basic Latin character set (across). If non-supported characters are used in these fields they may lead to rejection of files or transactions in the payment chain.

Exceptionally, the content of Identifiers/reference data elements

- ▶ Must not start or end with a ‘/’
- ▶ Must not contain two consecutive ‘/’s anywhere in the data element

These identifier fields include the following:

Mandatory Fields

1. End-to-End Identification (NB: This must be unique within the Batch).
2. Mandate Identification
3. Message Identification
4. Payment Information Identification (NB: This must be unique within the File).

Optional Fields

5. Instruction Identification
6. Creditor and Debtor Identification
7. Ultimate Debtor/Creditor Identification
8. Original Mandate Identification
9. Remittance Information
10. Proprietary Codes

In addition, the content of Message Identification must not contain an apostrophe.





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Appendix 3: PAIN.008.001.02 Direct Debit XML File Structure

Appendix 3.4: Fields Types

The following section details the type of fields that are contained in the specification document.

-  **Mandatory Fields** – Fields must be populated or the file/batch/collection will be rejected.
-  **Optional Fields** – Creditor to decide if this field needs to be populated.
-  **Conditional Fields** – The PAIN.008.001.02 file allows the creditor to amend mandate details. Where amendments are made particular fields become mandatory, these fields have been marked as conditional.
-  **Payment Information (Batch)/Transaction Level** – These fields must be populated at a payment information (batch) or transaction level. Bank of Ireland recommends populating these fields at a payment information (batch) level.

Note: There are a number of fields that may be populated at payment information level or at transaction level.


The Creditor Scheme Identification must be populated, and Bank of Ireland recommends populating at payment information (batch) level.

The following fields are optional and if used may be populated at payment information (batch) or transaction level;

1. Ultimate Creditor
2. Charge Bearer

Appendix 3.5: Usage Rules

Usage rules must be followed for a number of fields. These are outlined throughout the specification and failure to adhere to the usage rules will result in failed payments/batches/files.

 **Usage Rules** – can be found in the Grey banners.

Appendix 3.6: Batching

Your SEPA Direct Debit file may contain multiple payment batches. It is important to note that the **maximum number of batches per file is 50**.

Please see Section 3.1 of the Creditor Guide for more information.

Appendix 3.7: Unused Optional Tags

Where optional tags have not been populated, the tag should be omitted from the file along with its parent tag.

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Appendix 3: PAIN.008.001.02 Direct Debit XML File Structure

Appendix 3.8: Tag Depth Structure

In the 'TAG DEPTH' column within the file format table below, each of the 'field name' tags are represented by a '+'.
These '+' icons represent the depth of the field name tag within the document.

These '+' icons represent the depth of the field name tag within the document.

For example:

'+' would represent a Parent Element

'++' would represent the Child Element of the previous Parent Element

| TAG DEPTH | TAG STRUCTURE |
|-----------|----------------|
| + | <> |
| ++ | <> <> |
| +++ | <> <> <> |

Appendix 3.9: File Name

The following rules apply to the file name:

1. The file name must contain the following reference 'PAIN008'. This may appear at the beginning or within the filename.
2. The file extension must be '.xml'.
3. Filename must not exceed 50 characters.
4. Only alphanumeric characters **and the underscore “_” character can** be used in the filename (preceding the file extension '.xml').
5. Filename must contain no spaces.

Example: 20130628001PAIN008.xml

It is recommended that a unique file name is used for each file. For example, this can be achieved by incorporating a date or sequence number of your own choosing.

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Appendix 3: PAIN.008.001.02 Direct Debit XML File Structure

Appendix 3.10: File Format Table

| Field Index - Field Name – Tag (Field Index as referenced in EPC Implementation Guide) | Tag Depth | Content | Mandatory/ Optional/ Conditional | Description | Data |
|--|-----------|-----------|--|--|------|
| <?xml version="1.0" encoding="UTF-8"?> <Document xmlns="urn:iso:std:iso:20022:tech:xsd:pain.008.001.02" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"> | | Empty Tag | Mandatory | This tag must always be placed before the group header tag | |
| <CstmrDrctDbtInittn> | | Empty Tag | Mandatory | This tag must always be placed before the group header tag | |

Group Header Block – this can only occur once per file

| Field Index - Field Name – Tag | Tag Depth | Content | Mandatory/ Optional/ Conditional | Description | Data |
|-------------------------------------|-----------|-----------|--|--|--|
| 1.0 Group Header <GrpHdr> | + | Empty Tag | Mandatory | | |
| 1.1 Message Identification <MsgId> | ++ | Yes | Mandatory | Creditor's unique identifier of the submitted file/bulk <i>Note: This ID cannot be reused on future files</i> | Data Type: Text Format: Max length: 35 Min length: 1 |
| 1.2 Creation Date Time <CreDtTm> | ++ | Yes | Mandatory | Date and time that the file was created | Data Type: ISODatetime Format: YYYY-MM-DDTHH:MM:SS e.g. 2012-02-06T08:35:30 |
| 1.6 Number Of Transactions <NbOfTx> | ++ | Yes | Mandatory | Number of individual transactions contained in the file | Data Type: Max15NumericText Format: [0-9] {1,15} |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields
- Payment Information (Batch)/Transaction Level



Group Header Block – this can only occur once per file

| Field Index - Field Name – Tag | Tag Depth | Content | Mandatory/ Optional/ Conditional | Description | |
|---|-----------|-----------|--|--|---|
| 1.7 Control Sum <CtrlSum> | ++ | Yes | Mandatory | Total of all individual amounts included in the file | Data Type: Decimal Number Format: Fraction Digits: 2 Total Digits: 18 |
| Initiating Party Usage Rule: For Group Header BOI originators must populate Private ID field | | | | | |
| 1.8 Initiating Party <InitgPty> | ++ | Empty Tag | Mandatory | | |
| 1.8 Name <Nm> | +++ | Yes | Optional | | Data Type: Text Max 70 |
| 1.8 Identification <Id> | +++ | Empty Tag | Mandatory | | |
| 1.8 Private Identification <PrvtId> | ++++ | Empty Tag | Mandatory | | |
| 1.8 Other <Othr> | +++++ | Empty Tag | Mandatory | | |
| 1.8 Identification <Id> | ++++++ | Yes | Mandatory | Populate with Creditor Scheme Identification - SEPA equivalent of OIN Number | Data Type: Text Format: Max length: 35 Min length: 1 |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields
- Payment Information (Batch)/Transaction Level



Payments Information (Batch) Block – this can occur multiple times within a file

| Field Index - Field Name – Tag | Tag Depth | Content | Mandatory/Optional/Conditional | Description | |
|---|-----------|-----------|--------------------------------|--|---|
| 2.0 Payment Information <PmtInf> | + | Empty Tag | Mandatory | | |
| 2.1 Payment Information Identification <PmtInfId> | ++ | Yes | Mandatory | Creditor's unique identifier of this batch of transactions within this file PLEASE NOTE – THIS MUST BE UNIQUE WITHIN THE FILE | Data Type: Text Format: Max length: 35 Min length: 1 |
| 2.2 Payment Method <PmtMtd> | ++ | Yes | Mandatory | Specifies the means of payment that will be used to move the amount of money | <i>Only 'DD' is allowed</i> |
| Batch Booking Usage Rule: May be populated with true or false however payments will always be batch. Originators are permitted to omit field | | | | | |
| 2.3 Batch Booking <BtchBookg> | ++ | Yes | Optional | Payments will always be batched regardless of what originator populates here | Data Type: Indicator Format: True, false |
| 2.4 Number Of Transactions <NbOfTxs> | ++ | Yes | Mandatory | Populate with number of transactions in batch | Data Type: Numeric Text Format: [0-9] {1,15} |
| 2.5 Control Sum <CtrlSum> | ++ | Yes | Mandatory | Total of all individual amounts included in the batch | Data Type: Decimal Number Format: Fraction Digits: 2 Total Digits: 18 |
| 2.6 Payment Type Information <PmtTpInf> | ++ | Empty Tag | Mandatory | | |
| 2.8 Service Level <SvcLvl> | +++ | Empty Tag | Mandatory | | |
| 2.9 Code <Cd> | ++++ | Yes | Mandatory | Specifies a pre-agreed service or level of service between the parties, as published in an external service level code list | <i>Only 'SEPA' is allowed</i> |
| 2.11 Local Instrument <LclInstrm> | +++ | Empty Tag | Mandatory | | |
| 2.12 Code <Cd> | ++++ | Yes | Mandatory | Specifies the local instrument | <i>Only 'CORE' is allowed</i> |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields
- Payment Information (Batch)/Transaction Level



Payments Information (Batch) Block – this can occur multiple times within a file

| Field Index - Field Name – Tag | Tag Depth | Content | Mandatory/Optional/Conditional | Description | |
|---|-----------|-----------|--------------------------------|--|---|
| 2.14 Sequence Type <SeqTp> | +++ | Yes | Mandatory | Identifies the direct debit sequence, such as first, recurrent, final or one-off | Code: FRST, RCUR, OOFF, FNAL |
| 2.15 Category Purpose <CtgyPurp> | +++ | Empty Tag | Optional | | |
| 2.16 Code <Cd> | ++++ | Yes | Optional | This is used by the initiating party to provide information concerning the processing of the payment – code form | Format: Max length: 4 Min length: 1 <i>see code list in appendix</i> |
| 2.17 Proprietary <Prtry> | ++++ | Yes | Optional | This is used by the initiating party to provide information concerning the processing of the payment – proprietary form | Data Type: Text Format: Max length: 35 Min length: 1 |
| 2.18 Requested Collection Date <ReqdColltnDt> | ++ | Yes | Mandatory | Date on which the creditor requests that the amount of money is to be collected from the debtor File must be submitted at least 6 days in advance of this date for first collections and at least 3 days in advance of this data for subsequent collections Cut off times also apply | Data Type: ISODate Format: YYYY-MM-DD e.g. 1998-03-30 |
| 2.19 Creditor <Cdtr> | ++ | Empty Tag | Mandatory | | |
| 2.19 Name <Nm> | +++ | Yes | Mandatory | Name by which a creditor party is known and which is usually used to identify that party | Data Type: Text Format: Max length: 70 Min length: 1 |
| 2.19 Postal Address <PstlAdr> | +++ | Empty Tag | Optional | | |
| 2.19 Country <Ctry> | ++++ | Yes | Optional | Country Code of creditor | Format: [A-Z]{2,2} ISO 3166, Alpha-2 code |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields
- Payment Information (Batch)/Transaction Level



Payments Information (Batch) Block – this can occur multiple times within a file

| Field Index - Field Name – Tag | Tag Depth | Content | Mandatory/Optional/Conditional | Description | |
|---|-----------|-----------|--------------------------------|---|---|
| 2.19 Address Line (2) <Adrlne> | ++++ | Yes | Optional | Creditor postal address in free format text <i>Note: Two occurrences of this tag are allowed</i> | Data Type: Text Format: Max length: 70 Min length: 1 |
| 2.20 Creditor Account <CdtrAcct> | ++ | Empty Tag | Mandatory | | |
| 2.20 Identification <Id> | +++ | Empty Tag | Mandatory | | |
| 2.20 IBAN <IBAN> | ++++ | Yes | Mandatory | International Bank Account Number (IBAN) of the creditor to which a credit entry will be posted as a result of the payment transaction | Data Type: IBAN2007Identifier Format: [A-Z]{2,2}[0-9]{2,2}[a-zA-Z0-9]{1,30} |
| 2.20 Currency <Ccy> | +++ | Yes | Optional | Identification of the currency in which the account is held <i>Note: No processing or validation is completed on this field – for information purpose only</i> | Currency Code Format: [A-Z]{3,3} Valid active or historic currency codes are registered with the ISO 4217 |
| 2.21 Creditor Agent <CdtrAgt> | ++ | Empty Tag | Mandatory | | |
| 2.21 Financial Institution Identification <FinInstnId> | +++ | Empty Tag | Mandatory | | |
| 2.21 BIC <BIC> | ++++ | Yes | Mandatory | Bank Identifier Code of the creditor | Data Type: BIC Identifier Format: [A-Z]{6,6}[A-Z2-9][A-NP-Z0-9]([A-Z0-9]{3,3}){0,1}. THIS MUST BE EITHER BOFIE2D or BOFIE2DXXX |
| Ultimate Creditor Usage Rule – Ultimate Creditor is an optional field, if used the Name and Identification can be populated at either batch or transaction level | | | | | |
| 2.23 Ultimate Creditor <UltmtCdtr> | ++ | Empty Tag | Optional | | |
| 2.23 Name <Nm> | +++ | Yes | Optional | Ultimate party to which an amount of money is due | Data Type: Text Format: Max length: 70 Min length: 1 |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields
- Payment Information (Batch)/Transaction Level



Payments Information (Batch) Block – this can occur multiple times within a file

| Field Index - Field Name – Tag | Tag Depth | Content | Mandatory/ Optional/ Conditional | Description | |
|--|-----------|-----------|--|---|--|
| Identification Usage Rule – Either Organisation Identification or Private Identification to be populated | | | | | |
| 2.23 Identification <Id> | +++ | Empty Tag | Optional | | |
| Organisation Identification Usage Rule: Either 'BIC or BEI' or one occurrence of 'Other' is allowed. | | | | | |
| 2.23 Organisation Identification <OrgId> | ++++ | Empty Tag | Optional | | |
| 2.23 BICOrBEI <BICOrBEI> | +++++ | Yes | Optional | BIC Identifier | Data Type: Any BIC Identifier Format: [A-Z]{6,6}[A-Z2-9] [A-NP-Z0-9]([A-Z0-9]{3,3}){0,1} |
| 2.23 Other <Othr> | +++++ | Empty Tag | Optional | | |
| 2.23 Identification <Id> | +++++ | Yes | Optional | Identification assigned by an institution | Data Type: Text Format: Max length: 35 Min length: 1 |
| 2.23 Scheme Name <SchmeNm> | +++++ | No | Optional | | |
| 2.23 Code <Cd> | +++++ | Yes | Optional | Name of the identification scheme, in a coded form as published in an external list | Data Type: ExternalOrganisation Identification1 Code Format: Max Length: 4 Min length: 1 |
| 2.23 Proprietary <Prtry> | +++++ | Yes | Optional | Name of the identification scheme, in a free text form | Data Type: Text Format: Max length: 35 Min length: 1 |
| 2.23 Issuer <Issr> | +++++ | Yes | Optional | Entity that assigns the identification | Data Type: Text Format: Max length: 35 Min length: 1 |
| Private Identification Usage Rule: Either 'Date and Place of Birth' or one occurrence of 'Other' is allowed | | | | | |
| 2.23 Private Identification <PrvtId> | ++++ | Empty Tag | Optional | | |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields
- Payment Information (Batch)/Transaction Level



Payments Information (Batch) Block – this can occur multiple times within a file

| Field Index - Field Name – Tag | Tag Depth | Content | Mandatory/Optional/Conditional | Description | |
|--|-----------|-----------|--------------------------------|---|--|
| 2.23 Date And Place Of Birth <DtAndPlcOfBirth> | +++++ | Empty Tag | Optional | | |
| 2.23 Birth Date <BirthDt> | ++++++ | Yes | Optional | Date on which a person is born | Data Type: ISODate Format: YYYY-MM-DD e.g. 1998-03-30 |
| 2.23 Province Of Birth <PrvcOfBirth> | ++++++ | Yes | Optional | Province where a person was born | Data Type: Text Format: Max length: 35 Min length: 1 |
| 2.23 City Of Birth <CityOfBirth> | ++++++ | Yes | Optional | City where a person was born | Data Type: Text Format: Max length: 35 Min length: 1 |
| 2.23 Country Of Birth <CtryOfBirth> | ++++++ | Yes | Optional | Country where a person was born | Data Type: Country Code Format: [A-Z]{2,2} |
| 2.23 Other <Othr> | +++++ | Empty Tag | Optional | | |
| 2.23 Identification <Id> | ++++++ | Yes | Optional | Identification assigned by an institution | Data Type: Text Format: Max length: 35 Min length: 1 |
| 2.23 Scheme Name <SchmeNm> | ++++++ | No | Optional | | |
| 2.23 Code <Cd> | ++++++ | Yes | Optional | Name of the identification scheme, in a coded form as published in an external list | Data Type: ExternalPersonal Identification1Code Format: Max length: 4 Min length: 1 |
| 2.23 Proprietary <Prtry> | ++++++ | Yes | Optional | Name of the identification scheme, in a free text form | Data Type: Text Format: Max length: 35 Min length: 1 |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields
- Payment Information (Batch)/Transaction Level



Payments Information (Batch) Block – this can occur multiple times within a file

| Field Index - Field Name – Tag | Tag Depth | Content | Mandatory/Optional/Conditional | Description | |
|--|-----------|-----------|---|---|--|
| 2.23 Issuer <Issr> | +++++ | Yes | Optional | Entity that assigns the identification | Data Type: Text Format: Max length: 35 Min length: 1 |
| Charge Bearer Usage Rule: Charge Bearer is optional and may be populated at payment information or transaction level. BOI recommend to populate at payment information level | | | | | |
| 2.24 Charge Bearer <ChrgBr> | ++ | Yes | Optional | Specifies which party/parties will bear the charges associated with the processing of the payment transaction | Only 'SLEV' is allowed |
| Creditor Scheme Identification Usage Rule: CID must be populated at either payment information or transaction level. BOI recommend to populate at payment information level | | | | | |
| 2.27 Creditor Scheme Identification <CdtrSchmeId> | ++ | Empty Tag | Advise to populate at Payment information (batch) level | | |
| 2.27 Identification <Id> | +++ | Empty Tag | Advise to populate at pymt info (batch) level | | |
| 2.27 Private Identification <PrvtId> | ++++ | Empty Tag | Advise to populate at pymt info (batch) level | | |
| 2.27 Other <Othr> | +++++ | Empty Tag | Advise to populate at pymt info (batch) level | | |
| 2.27 Identification <Id> | +++++ | Yes | Advise to populate at pymt info (batch) level | This contains the Creditor Scheme identifier (CID) - formerly OIN | Data: Text Format: Max length: 35 Min length: 1 |
| 2.27 Scheme Name <SchmeNm> | +++++ | Empty Tag | Advise to populate at pymt info (batch) level | | |
| 2.27 Proprietary <Prtry> | +++++ | Yes | Advise to populate at pymt info (batch) level | Name of the identification scheme, in a free text form | Must contain 'SEPA' |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields
- Payment Information (Batch)/Transaction Level



Transaction Information Block – this can occur multiple times within a Payment Information Block

| Field Index - Field Name – Tag | Tag Depth | Content | Mandatory/Optional/Conditional | Description | |
|--|-----------|-----------|---------------------------------------|---|--|
| 2.28 Direct Debit Transaction Information <DrctDbtTxInf> | ++ | Empty Tag | Mandatory | | |
| 2.29 Payment Identification <PmtId> | +++ | Empty Tag | Mandatory | | |
| 2.30 Payment Identification/Instruction Identification <InstrId> | ++++ | Yes | Optional | Secondary identification that the creditor may place on the payment <i>Note: Many creditors will choose not to use this field unless there is a business reason to do so</i> | Data Type: Text Format: Max length: 35 Min length: 1 |
| 2.31 Payment Identification/End to End Identification <EndToEndId> | ++++ | Yes | Mandatory | Creditor's unique reference on the transaction – THIS MUST BE UNIQUE WITHIN THE BATCH | Data Type: Text Format: Max length: 35 Min length: 1 |
| 2.44 Instructed Amount <InstdAmt> | +++ | Yes | Mandatory | Amount of money to be moved between the debtor and creditor | Usage Rule: Only 'EUR' is allowed. Usage Rule: Amount must be 0.01 or more and 999999999.99 or less. Format Rule: The fractional part has a maximum of two digits. e.g. <InstdAmt Ccy="EUR">3421.00</InstdAmt> |
| Charge Bearer Usage Rule: Charge Bearer is optional and may be populated at payment information or transaction level. <i>BOI recommend to populate at payment information level</i> | | | | | |
| 2.45 Charge Bearer <ChrgBr> | +++ | Yes | Advise to populate at pymt info level | Specifies which party/parties will bear the charges associated with the processing of the payment transaction | Only 'SLEV' is allowed |
| 2.46 Direct Debit Transaction <DrctDbtTx> | +++ | Empty Tag | Mandatory | | |
| 2.47 Mandate Related Information <MndtRltdInf> | ++++ | Empty Tag | Mandatory | | |
| 2.48 Mandate Identification <MndtId> | +++++ | Yes | Mandatory | Unique Mandate Reference | Data Type: Text Format: Max length: 35 Min length: 1 |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields
- Payment Information (Batch)/Transaction Level



Transaction Information Block – this can occur multiple times within a Payment Information Block

| Field Index - Field Name – Tag | Tag Depth | Content | Mandatory/Optional/Conditional | Description | |
|--|----------------|-----------|--------------------------------|---|--|
| 2.49 Date of Signature <DtOfSgntr> | +++++ | Yes | Mandatory | Date on which the direct debit mandate has been signed by the debtor | Data Type: ISODate Format: YYYY-MM-DD e.g. 1998-03-30 |
| <i>Amendment Indicator Usage Rule: Amendment indicator must be set to true when an amendment has been made and the relevant details added to the amended field</i> | | | | | |
| 2.50 Amendment Indicator <AmdmntInd> | +++++ | Yes | Optional | Indicator notifying whether the underlying mandate is amended or not | true when an amendment has been made ;otherwise do not put this tag in the file |
| 2.51 Amendment Information Details <AmdmntInfDtls> | +++++ | Empty Tag | Conditional | | |
| 2.52 Original Mandate Identification <OrgnlMndtId> | ++++++ | Yes | Conditional | Previous UMR is included here if an amendment has been made to the UMR (see2.48) | Data Type: Text Format: Max length: 35 Min length: 1 |
| 2.53 Original Creditor Scheme ID <OrgnlCdtrSchmeId> | ++++++ | Empty Tag | Conditional | | |
| 2.53 Name <Nm> | +++++++ | Yes | Conditional | Previous creditor name. If present the new 'Name' must be specified under Creditor – 2.19 | Data Type: Text Format: Max length: 70 Min length: 1 |
| 2.53 Identification <Id> | +++++++ | Empty Tag | Conditional | | |
| 2.53 Private Identification <PrvtId> | +++++++ + | Empty Tag | Conditional | | |
| 2.53 Other <Othr> | +++++++ ++ | Empty Tag | Conditional | | |
| 2.53 Identification <Id> | +++++++ +++ | Yes | Conditional | Previous creditor scheme identification | Data Type: Text Format: Max length: 35 Min length: 1 |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields
- Payment Information (Batch)/Transaction Level



Transaction Information Block – this can occur multiple times within a Payment Information Block

| Field Index - Field Name – Tag | Tag Depth | Content | Mandatory/Optional/Conditional | Description | |
|--|-----------------|-----------|--------------------------------|---|--|
| 2.53 Scheme Name <SchmeNm> | +++++++ +++ | Empty Tag | Conditional | | |
| 2.53 Proprietary <Prtry> | +++++++ ++++ | Yes | Conditional | Name of the identification scheme, in a free text form | Must contain SEPA |
| 2.57 Original Debtor Account <OrgnDbtrAcct> | +++++ | Empty Tag | Conditional | | |
| 2.57 Identification <Id> | +++++++ | Empty Tag | Conditional | | |
| 2.57 IBAN <IBAN> | +++++++ + | Yes | Conditional | Original debtor account that has been modified Used only if debtor still with same bank but using a different account on the mandate | Data Type: IBAN2007Identifier Format: [A-Z]{2,2}[0-9]{2,2}[a-zA-Z0-9]{1,30} |
| Original Debtor Agent Usage Rule: To be used with the 'FRST' indicator in the 'Sequence Type' Field Index 2.14 in the Payment Information Block | | | | | |
| 2.58 Original Debtor Agent <OrgnDbtrAgt> | +++++ | Empty Tag | Conditional | | |
| 2.58 Financial Institution Identification <FinInstnId> | +++++++ | Empty Tag | Conditional | | |
| 2.58 Other <Othr> | +++++++ + | Empty Tag | Conditional | | |
| 2.58 Identification <Id> | +++++++ ++ | Yes | Conditional | Must be populated with 'SMNDA' to indicate same mandate with new debtor agent Note: To be used with the 'FRST' indicator in the 'Sequence Type' Field Index 2.14 | SMNDA |
| Electronic Signature Usage Rule: This data element is not to be used if the mandate is a paper mandate | | | | | |
| 2.62 Electronic Signature <ElctrncSgntr> | +++++ | Yes | Optional | Additional security provisions, such as a digital signature, as provided by the debtor | Data Type: Text Format: Max length: 1025 Min length: 1 |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields
- Payment Information (Batch)/Transaction Level



Transaction Information Block – this can occur multiple times within a Payment Information Block

| Field Index - Field Name – Tag | Tag Depth | Content | Mandatory/ Optional/ Conditional | Description | |
|---|--------------|-----------|--|---|--|
| Creditor Scheme Identification <i>Usage Rule: CID must be populated at either payment information or transaction level. BOI recommend to populate at payment information level</i> | | | | | |
| 2.66 Creditor Scheme Identification <CdtrSchmeId> | ++++ | Empty Tag | Advise to populate at pymt info level | | |
| 2.66 Identification <Id> | +++++ | Empty Tag | Advise to populate at pymt info level | | |
| 2.66 Private Identification <PrvtId> | +++++ | Empty Tag | Advise to populate at pymt info level | | |
| 2.66 Other <Othr> | +++++ | Empty Tag | Advise to populate at pymt info level | | |
| 2.66 Identification <Id> | ++++++ + | Yes | Advise to populate at pymt info level | This contains the Creditor Scheme identifier (CID) - formerly OIN | Data: Text Format: Max length: 35 Min length: 1 |
| 2.66 Scheme Name <SchmeNm> | ++++++ + | Empty Tag | Advise to populate at pymt info level | | |
| 2.66 Proprietary <Prtry> | ++++++ ++ | Yes | Advise to populate at pymt info level | Name of the identification scheme, in a free text form | Must contain 'SEPA' |
| Ultimate Creditor <i>Usage Rule – Ultimate Creditor is optional, if used Name and Identification can be populated at batch or transaction level</i> | | | | | |
| 2.69 Ultimate Creditor <UltmtCdtr> | +++ | Empty Tag | Optional | | |
| 2.69 Name <Nm> | ++++ | Yes | Optional | Ultimate party to which an amount of money is due | Data Type: Text Format: Max length: 70 Min length: 1 |
| Identification <i>Usage Rule – Either Organisation Identification or Private Identification to be populated</i> | | | | | |
| 2.69 Identification <Id> | ++++ | Empty Tag | Optional | | |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields
- Payment Information (Batch)/Transaction Level



Transaction Information Block – this can occur multiple times within a Payment Information Block

| Field Index - Field Name – Tag | Tag Depth | Content | Mandatory/Optional/Conditional | Description | |
|---|------------|-----------|--------------------------------|---|---|
| Organisation Identification Usage Rule: <i>Either 'BIC or BEI' or one occurrence of 'Other' is allowed.</i> | | | | | |
| 2.69 Organisation Identification <OrgId> | +++++ | Empty Tag | Optional | | |
| 2.69 BICOrBEI <BICOrBEI> | +++++ | Yes | Optional | BIC Identifier | Data Type: Any BIC Identifier Format: [A-Z]{6,6}[A-Z2-9][A-NP-Z0-9]([A-Z0-9]{3,3}){0,1} |
| 2.69 Other <Othr> | +++++ | Empty Tag | Optional | | |
| 2.69 Identification <Id> | +++++ | Yes | Optional | Identification assigned by an institution | Data Type: Text Format: Max length: 35 Min length: 1 |
| 2.69 Scheme Name <SchmeNm> | +++++ | No | Optional | | |
| 2.69 Code <Cd> | +++++ + | Yes | Optional | Name of the identification scheme, in a coded form as published in an external list | Data Type: ExternalOrganisation Identification1Code Format: Max Length: 4 Min length: 1 |
| 2.69 Proprietary <Prtry> | +++++ + | Yes | Optional | Name of the identification scheme, in a free text form | Data Type: Text Format: Max length: 35 Min length: 1 |
| 2.69 Issuer <Issr> | +++++ | Yes | Optional | Entity that assigns the identification | Data Type: Text Format: Max length: 35 Min length: 1 |
| Private Identification Usage Rule: <i>Either 'Date and Place of Birth' or one occurrence of 'Other' is allowed</i> | | | | | |
| 2.69 Private Identification <PrvtId> | +++++ | Empty Tag | Optional | | |
| 2.69 Date And Place Of Birth <DtAndPlcOfBirth> | +++++ | Empty Tag | Optional | | |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields
- Payment Information (Batch)/Transaction Level



Transaction Information Block – this can occur multiple times within a Payment Information Block

| Field Index - Field Name – Tag | Tag Depth | Content | Mandatory/ Optional/ Conditional | Description | |
|--------------------------------------|--------------|-----------|--|---|---|
| 2.69 Birth Date <BirthDt> | +++++++ | Yes | Optional | Date on which a person is born | Data Type: ISODate Format: YYYY-MM-DD e.g. 1998-03-30 |
| 2.69 Province Of Birth <PrvcOfBirth> | +++++++ | Yes | Optional | Province where a person was born | Data Type: Text Format: Max length: 35 Min length: 1 |
| 2.69 City Of Birth <CityOfBirth> | +++++++ | Yes | Optional | City where a person was born | Data Type: Text Format: Max length: 35 Min length: 1 |
| 2.69 Country Of Birth <CtryOfBirth> | +++++++ | Yes | Optional | Country where a person was born | Data Type: Country Code Format: [A-Z]{2,2} |
| 2.69 Other <Othr> | +++++ | Empty Tag | Optional | | |
| 2.69 Identification <Id> | +++++++ | Yes | Optional | Identification assigned by an institution | Data Type: Text Format: Max length: 35 Min length: 1 |
| 2.69 Scheme Name <SchmeNm> | +++++++ | No | Optional | | |
| 2.69 Code <Cd> | +++++++ + | Yes | Optional | Name of the identification scheme, in a coded form as published in an external list | Data Type: ExternalPersonal Identification1 Code Format: Max length: 4 Min length: 1 |
| 2.69 Proprietary <Prtry> | +++++++ + | Yes | Optional | Name of the identification scheme, in a free text form | Data Type: Text Format: Max length: 35 Min length: 1 |
| 2.69 Issuer <Issr> | +++++++ | Yes | Optional | Entity that assigns the identification | Data Type: Text Format: Max length: 35 Min length: 1 |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields
- Payment Information (Batch)/Transaction Level



Transaction Information Block – this can occur multiple times within a Payment Information Block

| Field Index - Field Name – Tag | Tag Depth | Content | Mandatory/Optional/Conditional | Description | |
|---|-----------|-----------|--------------------------------|---|--|
| 2.70 Debtor Agent <DbtrAgt> | +++ | Empty Tag | Mandatory | | |
| 2.70 Financial Institution Identification <FinInstnId> | ++++ | Empty Tag | Mandatory | | |
| 2.70 BIC <BIC> | +++++ | Yes | Mandatory | Bank Identifier Code | Data Type: BIC Identifier Format: [A-Z]{6,6}[A-Z2-9][A-NP-Z0-9]([A-Z0-9]{3,3}){0,1} |
| 2.72 Debtor <Dbtr> | +++ | Empty Tag | Mandatory | | |
| 2.72 Name <Nm> | ++++ | Yes | Mandatory | Debtor name | Data Type: Max70Text Format: Max length: 70 Min length: 1 |
| 2.72 Postal Address <PstlAdr> | ++++ | Empty Tag | Optional | | |
| 2.72 Country <Ctry> | +++++ | Yes | Optional | Country code | Data Type: Country Code Format: [A-Z]{2,2} SO 3166, Alpha-2 code |
| 2.72 Address Line (2) <AdrLine> | +++++ | Yes | Optional | Debtor address in free format text. <i>Note: Two occurrences of this tag are allowed</i> | Data Type: Text Format: Max length: 70 Min length: 1 |
| Identification Usage Rule – Optional field, if used <i>Either</i> Organisation Identification <i>or</i> Private Identification to be populated | | | | | |
| 2.72 Identification <Id> | ++++ | Empty Tag | Optional | | |
| Organisation Identification Usage Rule: <i>Either</i> 'BIC or BEI' <i>or</i> one occurrence of 'Other' is allowed. | | | | | |
| 2.72 Organisation Identification <OrgId> | +++++ | Empty Tag | Optional | | |
| 2.72 BICOrBEI <BICOrBEI> | +++++ | Yes | Optional | BIC Identifier | Data Type: Any BIC Identifier Format: [A-Z]{6,6}[A-Z2-9][A-NP-Z0-9]([A-Z0-9]{3,3}){0,1} |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields
- Payment Information (Batch)/Transaction Level



Transaction Information Block – this can occur multiple times within a Payment Information Block

| Field Index - Field Name – Tag | Tag Depth | Content | Mandatory/Optional/Conditional | Description | |
|--|--------------|-----------|--------------------------------|---|--|
| 2.72 Other <Othr> | +++++ | Empty Tag | Optional | | |
| 2.72 Identification <Id> | +++++++ | Yes | Optional | Identification assigned by an institution | Data Type: Text Format: Max length: 35 Min length: 1 |
| 2.72 Scheme Name <SchmeNm> | +++++++ | No | Optional | | |
| 2.72 Code <Cd> | +++++++ + | Yes | Optional | Name of the identification scheme, in a coded form as published in an external list | Data Type: ExternalOrganisation Identification1Code Format: Max Length: 4 Min length: 1 |
| 2.72 Proprietary <Prtry> | +++++++ + | Yes | Optional | Name of the identification scheme, in a free text form | Data Type: Text Format: Max length: 35 Min length: 1 |
| 2.72 Issuer <Issr> | +++++++ | Yes | Optional | Entity that assigns the identification | Data Type: Text Format: Max length: 35 Min length: 1 |
| Private Identification Usage Rule: Either 'Date and Place of Birth' or one occurrence of 'Other' is allowed | | | | | |
| 2.72 Private Identification <PrvtId> | +++++ | Empty Tag | Optional | | |
| 2.72 Date And Place Of Birth <DtAndPlcOfBirth> | +++++ | Empty Tag | Optional | | |
| 2.72 Birth Date <BirthDt> | +++++++ | Yes | Optional | Date on which a person is born | Data Type: ISO Date Format: YYYY-MM-DD e.g. 1998-03-30 |
| 2.72 Province Of Birth <PrvcOfBirth> | +++++++ | Yes | Optional | Province where a person was born | Data Type: Text Format: Max length: 35 Min length: 1 |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields
- Payment Information (Batch)/Transaction Level



Transaction Information Block – this can occur multiple times within a Payment Information Block

| Field Index - Field Name – Tag | Tag Depth | Content | Mandatory/Optional/Conditional | Description | |
|-------------------------------------|--------------|-----------|--------------------------------|---|--|
| 2.72 City Of Birth <CityOfBirth> | +++++++ | Yes | Optional | City where a person was born | Data Type: Text Format: Max length: 35 Min length: 1 |
| 2.72 Country Of Birth <CtryOfBirth> | +++++++ | Yes | Optional | Country where a person was born | Data Type: Country Code Format: [A-Z]{2,2} |
| 2.72 Other <Othr> | +++++ | Empty Tag | Optional | | |
| 2.72 Identification <Id> | +++++++ | Yes | Optional | Identification assigned by an institution | Data Type: Text Format: Max length: 35 Min length: 1 |
| 2.72 Scheme Name <SchmeNm> | +++++++ | No | Optional | | |
| 2.72 Code <Cd> | +++++++ + | Yes | Optional | Name of the identification scheme, in a coded form as published in an external list | Data Type: ExternalPersonalIdentification1Code Format: Max length: 4 Min length: 1 |
| 2.72 Proprietary <Prtry> | +++++++ + | Yes | Optional | Name of the identification scheme, in a free text form | Data Type: Text Format: Max length: 35 Min length: 1 |
| 2.72 Issuer <Issr> | +++++++ | Yes | Optional | Entity that assigns the identification | Data Type: Text Format: Max length: 35 Min length: 1 |
| 2.73 Debtor Account <DbtrAcct> | +++ | Empty Tag | Mandatory | | |
| 2.73 Identification <Id> | ++++ | Empty Tag | Mandatory | | |
| 2.73 IBAN <IBAN> | +++++ | Yes | Mandatory | International Bank Account Number (IBAN) | Data Type: IBAN2007Identifier Format: [A-Z]{2,2}[0-9]{2,2}[a-zA-Z0-9]{1,30} |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields
- Payment Information (Batch)/Transaction Level



Transaction Information Block – this can occur multiple times within a Payment Information Block

| Field Index - Field Name – Tag | Tag Depth | Content | Mandatory/ Optional/ Conditional | Description | |
|---|------------|-----------|----------------------------------|---|---|
| <i>Ultimate Debtor Usage Rule - Optional field however must be populated if provided by the Debtor in the Mandate</i> | | | | | |
| 2.74 Ultimate Debtor <UltmtDbtr> | +++ | Empty Tag | Optional | | |
| 2.74 Name <Nm> | ++++ | Yes | Optional | Debtor must be the party who signed the mandate. Ultimate debtor is a third party to the mandate who may ultimately hold the debt <i>Note: This is for information purposes only</i> | Data Type: Text Format: Max length: 70 Min length: 1 |
| <i>Identification Usage Rule – Either Organisation Identification or Private Identification to be populated</i> | | | | | |
| 2.74 Identification <Id> | ++++ | Empty Tag | Optional | | |
| <i>Organisation Identification Usage Rule: Either 'BIC or BEI' or one occurrence of 'Other' is allowed.</i> | | | | | |
| 2.74 Organisation Identification <OrgId> | +++++ | Empty Tag | Optional | | |
| 2.74 BICOrBEI <BICOrBEI> | +++++ | Yes | Optional | BIC Identifier | Data Type: Any BIC Identifier Format: [A-Z]{6,6}[A-Z2-9][A-NP-Z0-9]([A-Z0-9]{3,3}){0,1} |
| 2.74 Other <Othr> | +++++ | Empty Tag | Optional | | |
| 2.74 Identification <Id> | +++++ | Yes | Optional | Identification assigned by an institution | Data Type: Text Format: Max length: 35 Min length: 1 |
| 2.74 Scheme Name <SchmeNm> | +++++ | No | Optional | | |
| 2.74 Code <Cd> | +++++ + | Yes | Optional | Name of the identification scheme, in a coded form as published in an external list | Data Type: ExternalOrganisation Identification1Code Format: Max Length: 4 Min length: 1 |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields
- Payment Information (Batch)/Transaction Level



Transaction Information Block – this can occur multiple times within a Payment Information Block

| Field Index - Field Name – Tag | Tag Depth | Content | Mandatory/Optional/Conditional | Description | |
|---|--------------|-----------|--------------------------------|--|---|
| 2.74 Proprietary <Prtry> | +++++++ + | Yes | Optional | Name of the identification scheme, in a free text form | Data Type: Text Format: Max length: 35 Min length: 1 |
| 2.74 Issuer <Issr> | +++++++ | Yes | Optional | Entity that assigns the identification | Data Type: Text Format: Max length: 35 Min length: 1 |
| Private Identification Usage Rule: <i>Either 'Date and Place of Birth' or one occurrence of 'Other' is allowed</i> | | | | | |
| 2.74 Private Identification <PrvtId> | +++++ | Empty Tag | Optional | | |
| 2.74 Date And Place Of Birth <DtAndPlcOfBirth> | +++++ | Empty Tag | Optional | | |
| 2.74 Birth Date <BirthDt> | +++++++ | Yes | Optional | Date on which a person is born | Data Type: ISODate Format: YYYY-MM-DD e.g. 1998-03-30 |
| 2.74 Province Of Birth <PrvcOfBirth> | +++++++ | Yes | Optional | Province where a person was born | Data Type: Text Format: Max length: 35 Min length: 1 |
| 2.74 City Of Birth <CityOfBirth> | +++++++ | Yes | Optional | City where a person was born | Data Type: Text Format: Max length: 35 Min length: 1 |
| 2.74 Country Of Birth <CtryOfBirth> | +++++++ | Yes | Optional | Country where a person was born | Data Type: Country Code Format: [A-Z]{2,2} |
| 2.74 Other <Othr> | +++++ | Empty Tag | Optional | | |
| 2.74 Identification <Id> | +++++++ | Yes | Optional | Identification assigned by an institution | Data Type: Text Format: Max length: 35 Min length: 1 |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields
- Payment Information (Batch)/Transaction Level



Transaction Information Block – this can occur multiple times within a Payment Information Block

| Field Index - Field Name – Tag | Tag Depth | Content | Mandatory/Optional/Conditional | Description | |
|---|--------------|-----------|--------------------------------|---|--|
| 2.74 Scheme Name <SchmeNm> | +++++++ | No | Optional | | |
| 2.74 Code <Cd> | +++++++ + | Yes | Optional | Name of the identification scheme, in a coded form as published in an external list | Data Type: ExternalPersonal Identification1 Code Format: Max length: 4 Min length: 1 |
| 2.74 Proprietary <Prtry> | +++++++ + | Yes | Optional | Name of the identification scheme, in a free text form | Data Type: Text Format: Max length: 35 Min length: 1 |
| 2.74 Issuer <Issr> | +++++++ | Yes | Optional | Entity that assigns the identification | Data Type: Text Format: Max length: 35 Min length: 1 |
| 2.77 Purpose <Purp> | +++ | Empty Tag | Optional | | |
| 2.77 Code <Cd> | ++++ | Yes | Optional | Underlying reason for the payment transaction | Format: Max length: 4 Min length: 1 <i>see code list in appendix</i> |
| Remittance Information Usage Rule: Optional field, either 1 instance of 'Structured' or 1 instance of 'Unstructured', may be present | | | | | |
| 2.88 Remittance Information <RmtInf> | +++ | Empty Tag | Optional | | |
| 2.89 Unstructured <Ustrd> | ++++ | Yes | Optional | Free text provided for matching reconciliation | Data Type: Text Format: Max length: 140 Min length: 1 |
| 2.90 Structured <Strd> | ++++ | Empty Tag | Optional | | |
| Creditor Reference Information Usage Rule: When used, both 'Type' and 'Reference' must be present. | | | | | |
| 2.110 Creditor Reference Information <CdtrRefInf> | +++++ | Empty Tag | Optional | | |
| 2.111 Type <Tp> | +++++ | Empty Tag | Optional | | |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields
- Payment Information (Batch)/Transaction Level



Transaction Information Block – this can occur multiple times within a Payment Information Block

| Field Index - Field Name – Tag | Tag Depth | Content | Mandatory/ Optional/ Conditional | Description | |
|---------------------------------------|--------------|-----------|--|--|--|
| 2.112 Code or Proprietary <CdOrPrtry> | +++++++ | Empty Tag | Optional | | |
| 2.113 Code <Cd> | +++++++ + | Yes | Optional | Type of creditor reference, in a coded form | <i>Usage Rule Only 'SCOR' is allowed</i> |
| 2.115 Issuer <Issr> | +++++++ | Yes | Optional | Entity that assigns the credit reference type | Data Type: Text Format: Max length: 35 Min length: 1 |
| 2.116 Reference <Ref> | +++++++ | Yes | Optional | Unique reference, as assigned by the creditor, to unambiguously refer to the payment transaction | Data Type: Text Format: Max length: 35 Min length: 1 |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields
- Payment Information (Batch)/Transaction Level



Appendix 3: PAIN.008.001.02 Direct Debit XML File Structure

Appendix 3.11: PAIN.008.001.02 Sample File

```
<?xml version="1.0" encoding="UTF-8"?>
<Document xmlns="urn:iso:std:iso:20022:tech:xsd:pain.008.001.02" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
  <CstmrDrctDbtInitn>
    <GrpHdr>
      <MsgId>MSGID12345678912</MsgId>
      <CreDtTm>2013-10-01T09:30:48</CreDtTm>
      <NbOfTx>4</NbOfTx>
      <CtrlSum>400.4</CtrlSum>
      <InitgPty>
        <Id>
          <PrvtId>
            <Othr>
              <Id>IE97ZZZ123456</Id>
            </Othr>
          </PrvtId>
        </Id>
      </InitgPty>
    </GrpHdr>
    <PmtInf>
      <PmtInfId>PMTINFID1</PmtInfId>
```

Bank of Ireland 

For small steps, for big steps, for life

```
<PmtMtd>DD</PmtMtd>
<NbOfTxes>2</NbOfTxes>
  <CtrlSum>200.2</CtrlSum>
  <PmtTpInf>
    <SvcLvl>
      <Cd>SEPA</Cd>
    </SvcLvl>
    <LclInstrm>
      <Cd>CORE</Cd>
    </LclInstrm>
    <SeqTp>FRST</SeqTp>
  </PmtTpInf>
  <ReqdColltnDt>2013-10-09</ReqdColltnDt>
  <Cdtr>
    <Nm>CREDITOR</Nm>
  </Cdtr>
  <CdtrAcct>
    <Id>
      <IBAN>IE75BOFI90377959996017</IBAN>
    </Id>
  </CdtrAcct>
  <CdtrAgt>
    <FinInstnId>
      <BIC>BOFIE2D</BIC>
    </FinInstnId>
  </CdtrAgt>
```



```

<CdtrSchmeId>
  <Id>
    <PrvtId>
      <Othr>
        <Id>IE97ZZZ123456</Id>
        <SchmeNm>
          <Prtry>SEPA</Prtry>
        </SchmeNm>
      </Othr>
    </PrvtId>
  </Id>
</CdtrSchmeId>
<DrctDbtTxInf>
  <PmtId>
    <EndToEndId>E2EID1</EndToEndId>
  </PmtId>
  <InstdAmt Ccy="EUR">100.1</InstdAmt>
  <DrctDbtTx>
    <MndtRltdInf>
      <MndtId>MANDATEID1</MndtId>
      <DtOfSgntr>2013-09-01</DtOfSgntr>
    </MndtRltdInf>
  </DrctDbtTx>
  <DbtrAgt>
    <FinInstnId>
      <BIC>BOFIE2D</BIC>

```



```
        </FinInstnId>
    </DbtrAgt>
    <Dbtr>
        <Nm>DEBTOR1</Nm>
    </Dbtr>
    <DbtrAcct>
        <Id>
            <IBAN>IE82BOFI90393929352659</IBAN>
        </Id>
    </DbtrAcct>
</DrctDbtTxInf>
<DrctDbtTxInf>
    <PmtId>
        <EndToEndId>E2EID2</EndToEndId>
    </PmtId>
    <InstdAmt Ccy="EUR">100.1</InstdAmt>
    <DrctDbtTx>
        <MndtRltdInf>
            <MndtId>MANDATEID2</MndtId>
            <DtOfSgntr>2013-09-01</DtOfSgntr>
            <AmdmntInd>true</AmdmntInd>
            <AmdmntInfDtls>
                <OrgnlDbtrAgt>
                    <FinInstnId>
                        <Othr>
                            <Id>SMNDA</Id>
```



</Othr>
</FinInstnId>
</OrgnlDbtrAgt>
</AmdmntInfDtls>
</MndtRltdInf>
</DrctDbtTx>
<DbtrAgt>
<FinInstnId>
<BIC>BOFIE2D</BIC>
</FinInstnId>
</DbtrAgt>
<Dbtr>
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</Dbtr>
<DbtrAcct>
<Id>
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</Id>
</DbtrAcct>
</DrctDbtTxInf>
</PmtInf>
<PmtInf>
<PmtInfId>PMTINFID2</PmtInfId>
<PmtMtd>DD</PmtMtd>
<NbOfTx>2</NbOfTx>
<CtrlSum>200.2</CtrlSum>



```
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  <SvcLvl>
    <Cd>SEPA</Cd>
  </SvcLvl>
  <LclInstrm>
    <Cd>CORE</Cd>
  </LclInstrm>
  <SeqTp>RCUR</SeqTp>
</PmtTpInf>
<ReqdColltnDt>2013-10-04</ReqdColltnDt>
<Cdtr>
  <Nm>CREDITOR</Nm>
</Cdtr>
<CdtrAcct>
  <Id>
    <IBAN>IE59BOFI90565164751321</IBAN>
  </Id>
</CdtrAcct>
<CdtrAgt>
  <FinInstnId>
    <BIC>BOFIIIE2D</BIC>
  </FinInstnId>
</CdtrAgt>
<CdtrSchmeId>
  <Id>
    <PrvtId>
```




```
<Othr>
  <Id>IE97ZZZ123456</Id>
  <SchmeNm>
    <Prtry>SEPA</Prtry>
  </SchmeNm>
</Othr>
</PrvtId>
</Id>
</CdtrSchmeId>
<DrctDbtTxInf>
  <PmtId>
    <EndToEndId>E2EID3</EndToEndId>
  </PmtId>
  <InstdAmt Ccy="EUR">100.1</InstdAmt>
  <DrctDbtTx>
    <MndtRltdInf>
      <MndtId>MANDATEID3</MndtId>
      <DtOfSgntr>2013-09-01</DtOfSgntr>
    </MndtRltdInf>
  </DrctDbtTx>
  <DbtrAgt>
    <FinInstnId>
      <BIC>BOFIIE2D</BIC>
    </FinInstnId>
  </DbtrAgt>
</Dbtr>
```



```

        <Nm>DEBTOR3</Nm>
    </Dbtr>
    <DbtrAcct>
        <Id>
            <IBAN>IE11BOFI90570714221998</IBAN>
        </Id>
    </DbtrAcct>
</DrctDbtTxInf>
<DrctDbtTxInf>
    <PmtId>
        <EndToEndId>E2EID4</EndToEndId>
    </PmtId>
    <InstdAmt Ccy="EUR">100.1</InstdAmt>
    <DrctDbtTx>
        <MndtRltdInf>
            <MndtId>MANDATEID4</MndtId>
            <DtOfSgntr>2013-09-01</DtOfSgntr>
            <AmdmntInd>true</AmdmntInd>
            <AmdmntInfDtls>
                <OrgnlDbtrAcct>
                    <Id>
                        <IBAN>IE31BOFI90573146957000</IBAN>
                    </Id>
                </OrgnlDbtrAcct>
            </AmdmntInfDtls>
        </MndtRltdInf>
    </DrctDbtTx>
</DrctDbtTxInf>

```



```
</DrctDbtTx>
<DbtrAgt>
  <FinInstnId>
    <BIC>BOFIE2D</BIC>
  </FinInstnId>
</DbtrAgt>
<Dbtr>
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</Dbtr>
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  <Id>
    <IBAN>IE22BOFI90573146641815</IBAN>
  </Id>
</DbtrAcct>
</DrctDbtTxInf>
</PmtInf>
</CstmrDrctDbtInitn>
</Document>
```



Appendix 3: PAIN.008.001.02 Direct Debit XML File Structure

Appendix 3.12: ISO Codes

1. ISO Country Codes:

The ISO Country Code list available on the ISO website: http://www.iso.org/iso/home/standards/country_codes/iso-3166-1_decoding_table.htm

2. Category Purpose Code List

ISO publish lists of codes allowed within ISO 20022 XML message schemes. Please see the Inventory of External Code Lists on the ISO website www.ISO20022.org



Appendix 3: PAIN.008.001.02 Direct Debit XML File Structure

Appendix 3.13: Change Control

| Version: | Date | Section | Comments |
|----------|-------------------|--|---|
| 1.0 | 15th July 2013 | n/a | Initial Document |
| 1.1 | 30th October 2013 | Contents Page | Point 6 – New Content element: Batching Point 11 – New content element: Document Control |
| 1.1 | 30th October 2013 | Section 2: The Character Set | Curly apostrophe (') has been changed to a compliant straight apostrophe (') Special XML Character – ' (single quotation) has been removed Message Identification - Must not contain an apostrophe' |
| 1.1 | 30th October 2013 | Section 7: Filename | Point 4 has been extended to include the underscore (_) character |
| 1.1 | 30th October 2013 | Section 8 & Section 9 | Font used in Fields & Sample File has been changed to Verdana to differentiate 'i' from 'l' |
| 1.1 | 30th October 2013 | Section 8: File Format | 1.8: The new field Name <Nm> has been added to the Group Header Block under Usage Rule: Initiating Party 2.19: Postal Address <PstIAdr> was changed from 'mandatory' to 'optional' 2.30 is an Optional Tag and therefore is now depicted in Green 2.57: Description text – 'originator' has been changed to 'debtor' 2.23, 2.69, 2.72 & 2.74 Data Type: 'ExternalOrganisationIdentification1Code' has been changed to 'ExternalPersonalIdentification1Code' |
| 1.1 | 30th October 2013 | Section 9: PAIN.008.001.02 Sample File | Sample IBANs & BICs have been updated |

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Appendix 4: PAIN.002.001.03

Appendix 4.0: PAIN.002.001.03 Version 1.0 Overview

The following pages detail the PAIN.002.001.03 file formats that will be available to SEPA creditors where a SEPA r-message has been received against a payment. The following section is taken from the specification document available here:

<http://businessbanking.bankofireland.com/fs/doc/wysiwyg/sepa-direct-debit-pain-002-001-03-unpaid-xml-file-structure-july-2013.pdf>

A SEPA 'r-message' is rejection of a direct debit transaction. There are 2 types of r-messages, pre-settlement and post-settlement r-messages. The following passage describes the types of r-messages generated by debtor banks in SEPA:

- Pre-settlement r-messages include rejections (e.g. invalid IBAN) and refusals (e.g. debtor refuses the direct debit).
- Post settlement r-messages include returns (e.g. insufficient funds) and refunds (i.e. when the debtor requests refund of a direct debit).

If there are errors when processing the direct debit transactions, when you submit a file to Bank of Ireland, these rejections will be reported in the PAIN.002.001.03 file as pre and post settlement rejections.

The postings associated with these r-messages are group together based on certain criteria and posted to the creditors account as Bulk Debit entries. The Creditor Settlement Report details the individual transactions that are included in the bulk entry.

Appendix 4.1: Direct Debit Reconciliation

IRECC

Under the IRECC Scheme creditors are credited with the full value of the collection batch on settlement day. Bulk debits for any Unpays returned are posted to the creditors account on settlement date + 2 (D+2).

For creditors who are registered for Unpays information through ACREC, the unpaid bulks posted to the creditor's account are detailed to the creditors in the ACREC report. The current ACREC report details the breakdown of the bulk debits to the creditor's account and allows for both message and account reconciliation.

SEPA

Under the SEPA scheme, creditors are credited with the full value of the collection batch, within a file, on the settlement date. Bulk debits for any pre-settled r-messages are posted on settlement date of the collection batch, and any post settlement r-messages are posted at the end of the day of receipt. Post settlement r-messages can occur any day after the settlement date of the batch up to approximately 8 weeks after this date – this is to account for any refunds that occur during this period.

Where an creditor previously used a single report (ACREC) for reconciliation they will now need to use two reports, the PAIN002 file for transaction reconciliation and the Creditor Settlement Report for account reconciliation. (The Creditor Settlement Report is discussed in detail in Appendix 5).

PAIN.002.001.03 file: This is produced daily where an r-message has been received against the original PAIN.008.001.02 file. This report is available in two formats, an XML file and a reader friendly report which can be used to automatically, or manually, reconcile direct debit transactions and represent direct debits where necessary.

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Appendix 4: PAIN.002.001.03

Appendix 4.2: Purpose





The purpose of this document is to outline the PAIN.002.001.03 XML file format. Knowledge of XML is recommended to interpret this document.

Appendix 4.3: Characteristics of PAIN.002.001.03

1. The PAIN.002.001.03 file report will be available in XML and reader friendly HTML format.
2. The report will be available on Bank of Ireland's dedicated SEPA online channel, BOL Payments Plus. Bank of Ireland will communicate details of this channel and log on details to you.
3. R-messages (rejections, refusals, returns or refunds) received up to the end of the SEPA 8 week period following a direct debit will be provided on the PAIN.002.001.03 file.
4. The PAIN.002.001.03 file is generated per PAIN.008.001.02 file, per day. It details any r-messages that have been created against the PAIN.008.001.02 file and will contain the reason code for the rejection.
5. A PAIN.002.001.03 file will only be available if an r-message has been created for the associated PAIN.008.001.02 file on a given day.
6. The r-messages contained in a PAIN.002.001.03 file can be matched to the original transactions using the end to end ID.
7. PAIN.002.001.03 file generated by Bank of Ireland will detail r-messages at transaction level. Bank of Ireland will not generate PAIN.002.001.03 file messages for failures at file (Group Header) or batch (Payment Information) level. File failures will be reported as a specific message on the online channel.

Appendix 4.4: Fields Types

The following section details the type of fields that are contained in the specification document.

-  **Usage Rules** – will always be adhered to.
-  **Always Present** – Fields that will always be present on the PAIN.002.001.03 file.
-  **Optional Fields** – This field will be populated if the corresponding optional field on the PAIN.008.001.02 file was populated.
-  **Conditional Fields** – This field will be populated if the corresponding conditional field on the PAIN.008.001.02 file was populated.

Appendix 4.5: Tag Depth Structure

In the 'TAG DEPTH' column within the file format table below, each of the 'field name' tags are represented by a '+'.

These '+' icons represent the depth of the field name tag within the document.

For example:

'+' would represent a Parent Element

'++' would represent the Child Element of the previous Parent Element

| TAG DEPTH | TAG STRUCTURE |
|-----------|----------------|
| + | <> |
| ++ | <> <> |
| +++ | <> <> <> |

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Appendix 4: PAIN.002.001.03

Appendix 4.6: Reason Codes

Creditors may receive the following reasons codes as part of the PAIN.002.001.03 message to detail the reason for the rejection. This code will be populated in the code tag, field index 3.23, as outlined in the Transaction Information block in the file format section of this document.

Post-Settlement Returns/Refunds

Return codes

The following table lists the reason codes that could occur for a return message from a debtor bank:

| ISO Code | SEPA Reason as specified in the Rulebook |
|----------|--|
| AC01 | Account identifier incorrect (i.e. invalid IBAN) |
| AC04 | Account closed |
| AC06 | Account blocked Account blocked for direct debit by the Debtor |
| AG01 | Direct debit forbidden on this account for regulatory reasons |
| AG02 | Operation/transaction code incorrect, invalid file format <i>Usage Rule:</i> To be used to indicate an incorrect 'operation/transaction' code |
| AM04 | Insufficient funds |
| AM05 | Duplicate collection |
| BE05 | Identifier of the Creditor incorrect |
| FF05 | Direct Debit type incorrect |
| MD01 | No valid Mandate |
| MD07 | Debtor deceased |
| MS02 | Refusal by the Debtor |
| MS03 | Reason not specified |
| RC01 | Bank identifier incorrect (i.e. invalid BIC) |
| RR01 | Missing Debtor Account Or Identification |
| RR02 | Missing Debtors Name Or Address |
| RR03 | Missing Creditors Name Or Address |
| RR04 | Regulatory Reason |
| SL01 | Specific Service offered by the Debtor Bank |

Refund codes

The following table lists the reason codes that could occur for a refund message from a debtor bank:

| ISO Code | SEPA Core Reason as specified in the Rulebooks |
|----------|--|
| MD01 | Unauthorised transaction |
| MD06 | Disputed authorised transaction |

Note: MD01 may be used for both a Return and a Refund. To determine whether the transaction is a return or a refund:

- If it is a return, the Originator value in the Return Reason Information field will be populated with a BIC.
- If it is a refund, the Originator value in the Return Reason Information field will be populated with a Debtor Name.

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Appendix 4: PAIN.002.001.03

Pre-Settlement Rejects

The following table lists the reason codes that could occur for rejections or refusals from a debtor bank or rejections from Bank of Ireland:

| ISO Code | SEPA Reason as specified in the Rulebook |
|----------|--|
| AC01 | Account identifier incorrect (i.e. invalid IBAN) |
| AC04 | Account closed |
| AC06 | Account blocked Account blocked for direct debit by the Debtor |
| AG01 | Direct debit forbidden on this account for regulatory reasons |
| AG02 | Operation/transaction code incorrect, invalid file format <i>Usage Rule:</i> To be used to indicate an incorrect 'operation/transaction' code |
| AM04 | Insufficient funds |
| AM05 | Duplicate collection |
| BE01 | Debtor's name does not match with the account holder's name |
| BE05 | Identifier of the Creditor Incorrect |
| FF01 | Operation/transaction code incorrect, invalid file format <i>Usage Rule:</i> To be used to indicate an invalid file format. |
| FF05 | Direct Debit type incorrect |
| MD01 | No valid Mandate |
| MD02 | Mandate data missing or incorrect |
| MD07 | Debtor deceased |
| MS02 | Refusal by the Debtor |
| MS03 | Reason not specified |
| RC01 | Bank identifier incorrect (i.e. invalid BIC) |
| RR01 | Missing Debtor Account Or Identification |
| RR02 | Missing Debtors Name Or Address |
| RR03 | Missing Creditors Name Or Address |
| RR04 | Regulatory Reason |
| SL01 | Specific Service offered by the Debtor Bank |
| DNOR | Debtor bank is not registered under this BIC in the CSM |

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Appendix 4: PAIN.002.001.03

Appendix 4.7: PAIN.002.001.03 File Format

| Field Index -Field Name – Tag (Field Index references EPC Implementation Guide) | Tag Depth | Content | Mandatory/ Optional/ Conditional | Populated By/From | Description/Value | Data |
|--|-----------|---------|--|----------------------|--------------------------------------|------|
| <?xml version="1.0" encoding="utf-8"?> <Document xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns="urn:iso:std:iso:20022:tech:xsd:pain.002.001.03"> | | | Always Present | | Mandatory for all PAIN.002 XML files | |
| <CstmrPmtStsRpt> | | | Always Present | | Mandatory for all PAIN.002 XML files | |

Group Header – This will occur only once in the file

| Field Index -Field Name – Tag (Field Index references EPC Implementation Guide) | Tag Depth | Content | Mandatory/ Optional/ Conditional | Populated By/From | Description/Value | Data |
|--|-----------|-----------|--|------------------------|--|--|
| 1.0 Group Header <GrpHdr> | + | Empty Tag | Always Present | | | |
| 1.1 MessageIdentification <MsgId> | ++ | Yes | Always Present | BOI | The reference of the bank/CSM initiating the 'R' message | Data Type: Text Format: Max length: 35 Min length: 1 |
| 1.2 Creation Date Time <CreDtTm> | ++ | Yes | Always Present | BOI | Date and time at which the message was created | Data Type: ISODateTime Format: YYYY-MM-DDTHH:MM:SS e.g. 2012-02-06T08:35:30 |
| 1.6 Creditor Agent <CdtrAgt> | ++ | Empty Tag | Always Present | | | |
| 1.6 Financial Institution Identification <FinInstnId> | +++ | Empty Tag | Always Present | | | |
| 1.6 BIC <BIC> | ++++ | Yes | Always Present | Field 2.21 on PAIN.008 | BIC code of the creditor bank Field 2.21 on PAIN.008 | Data Type: BICIdentifier Format: [A-Z]{6,6}[A-Z-9] [A-NP-Z0-9]([A-Z0-9]{3,3}){0,1} |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields



| Original Group Information and Status | | | | | | |
|--|-----------|-----------|--|--|--|---|
| Field Name – Tag (No. references EPC Implementation Guide) | Tag Level | Content | Mandatory/ Optional/ Conditional | Populated By/From | Description/Value | Data |
| Original Group Information and Status will always be present and includes group header (file) level details from the submitted PAIN.008 | | | | | | |
| 2.0 Original Group Information And Status <OrgnlGrpInfAndSts> | + | Empty Tag | Always Present | | | |
| 2.1 Original Message Identification <OrgnlMsgId> | ++ | Yes | Always Present | Field 1.1 on PAIN.008 | Point to point reference, as assigned by the original instructing party | Data Type: Text Format: Max length: 35 Min length: 1 |
| 2.2 Original Message Name Identification <OrgnlMsgNmId> | ++ | Yes | Always Present | Taken from file type that r-message is associated with | Specifies the original message name identifier to which the message refers. i.e. PAIN.008.001.02 | Data Type: Text Format: Max length: 35 Min length: 1 |
| 2.4 Original Number of Transactions <OrgnlNbOfTxs> | ++ | Yes | Always Present | Field 1.6 on PAIN.008 | Number of individual transactions contained in the original message. | Data Type: Numeric Text Format: [0-9]{1,15} |
| 2.5 Original Control Sum <OrgnlCtrlSum> | ++ | Yes | Always Present | Field 1.7 on PAIN.008 | Total of all individual amounts included in the original message | Data Type: Decimal Number Format: Fraction Digits: 2 Total Digits: 18 |
| Original Payment Information and Status will be present for each Payment Information (batch) Block for which one or more transactions have been rejected and includes details from the submitted PAIN.008 | | | | | | |
| 3.0 Original Payment Information And Status <OrgnlPmtInfAndSts> | + | Empty Tag | Always Present | | | |
| 3.1 Original Payment Information Identification <OrgnlPmtInfId> | ++ | Yes | Always Present | Field 2.1 on PAIN.008 | Unique identification, as assigned by the original sending party, to unambiguously identify the original payment information group | Data Type: Text Format: Max length: 35 Min length: 1 |
| 3.2 Original Number Of Transactions <OrgnlNbOfTxs> | ++ | Yes | Always Present | Field 2.4 on PAIN.008 | Number of individual transactions contained in the original payment information group | Data Type: Numeric Text Format: [0-9]{1,15} |
| 3.3 Original Control Sum <OrgnlCtrlSum> | ++ | Yes | Always Present | Field 2.5 on PAIN.008 | Total of all individual amounts included in the original payment information group | |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields



| Transaction Information | | | | | | |
|--|-----------|-----------|--|-------------------------------------|--|--|
| Field Name – Tag (No. references EPC Implementation Guide) | Tag Level | Content | Mandatory/ Optional/ Conditional | Populated By/From | Description/Value | Data |
| <i>Transaction Information will always be present to detail the transaction which has failed, and will detail the original transaction level details from the submitted PAIN.008, as well as the r-message reason codes.</i> | | | | | | |
| 3.15 Transaction Information And Status <TxInfAndSts> | ++ | Empty Tag | Always Present | | | |
| 3.16 Status Identification <StsId> | +++ | Yes | Always Present | Debtor Bank | Specific reference of the bank that initiated the reject | Data Type: Text Format: Max length: 35 Min length: 1 |
| 3.17 Original Instruction Identification <OrgnlInstrId> | +++ | Yes | Populate if on PAIN.008 | Field 2.30 from the PAIN.008 | Unique identification, as assigned by the original instructing party for the original instructed party, to unambiguously identify the original instruction | Data Type: Text Format: Max length: 35 Min length: 1 |
| 3.18 Original End To End Identification <OrgnlEndToEndId> | +++ | Yes | Always Present | Field 2.31 from the PAIN.008 | Creditors reference of the Direct Debit Transaction | Data Type: Text Format: Max length: 35 Min length: 1 |
| 3.19 Transaction Status<TxSts> | +++ | Yes | Always Present | Debtor Bank/ CSM | Will always be present with the code 'RJCT' | RJCT |
| 3.20 Status Reason Information <StsRsnInf> | +++ | Empty Tag | Always Present | | | |
| Originator Usage Rule: Limited to BIC to identify the bank or CSM originating the status or 'Name' to indicate a CSM when it has no BIC | | | | | | |
| 3.21 Originator <Orgtr> | ++++ | Empty Tag | See Originator Usage Rule | | | |
| 3.21 Name <Nm> | +++++ | Yes | See Originator Usage Rule | CSM or Debtor Name | 'Name' to indicate a CSM or debtor if they have initiated the rejection | Data Type: Text Format: Max length: 70 Min length: 1 |
| 3.21 Identification <Id> | +++++ | Empty Tag | See Originator Usage Rule | | | |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields



Transaction Information

| Field Name – Tag (No. references EPC Implementation Guide) | Tag Level | Content | Mandatory/ Optional/ Conditional | Populated By/From | Description/Value | Data |
|--|-----------|-----------|--|---------------------------|--|---|
| 3.21 Organisation Identification <OrgId> | +++++ | Empty Tag | See Originator Usage Rule | | | |
| 3.21 BIC Or BEI <BICOrBEI> | +++++ | Yes | See Originator Usage Rule | Debtor Bank/ CSM/BOI | BIC to identify the bank or CSM originating the status | Data Type: AnyBICIdentifier Format: [A-Z]{6,6}[A-Z2-9][A-NP-Z0-9]{3,3}{0,1} |
| 3.22 Reason <Rsn> | ++++ | Empty Tag | See Originator Usage Rule | | | |
| 3.23 Code <Cd> | ++++ | Yes | See Originator Usage Rule | Debtor Bank/ CSM/BOI | See reason codes | See appendix for reason codes |
| Original Transaction Reference Usage Rule: The message elements under 'Original Transaction Reference' will be populated with the same value as the message elements of the original instruction, as defined within the following elements. | | | | | | |
| 3.32 Original Transaction Reference <OrgnlTxRef> | +++ | Empty Tag | Always Present | | | |
| 3.34 Amount <Amt> | ++++ | Empty Tag | Always Present | | | |
| 3.35 Instructed Amount <InstdAmt> | +++++ | Yes | Always Present | Field 2.44 on PAIN.008 | Amount of the Collection in Euro | AT-06 Amount of the Collection in Euro) Usage Rule: Only 'EUR' is allowed. Usage Rule: Amount must be 0.01 or more and 999999999.99 or less. Format Rule: The fractional part has a maximum of two digits |
| 3.40 Requested Collection Date <ReqdColltnDt> | ++++ | Yes | Always Present | Field 2.18 on PAIN.008 | Date and time at which the creditor requests that the amount of money is to be collected from the debtor | Data Type: ISODate Format: YYYY-MM-DD e.g.1998-03-30 |
| 3.42 Creditor Scheme Identification <CdtrSchmeld> | ++++ | Empty Tag | Always Present | | | |
| 3.42 Identification <Id> | +++++ | Empty Tag | Always Present | | | |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields



Transaction Information

| Field Name – Tag (No. references EPC Implementation Guide) | Tag Level | Content | Mandatory/ Optional/ Conditional | Populated By/From | Description/Value | Data |
|---|--------------|-----------|--|---|--|--|
| 3.42 Private Identification <PrvtId> | +++++ | Empty Tag | Always Present | | | |
| 3.42 Other <Othr> | +++++ | Empty Tag | Always Present | | | |
| 3.42 Identification <Id> | ++++++ + | Yes | Always Present | Field 2.27 or Field 2.66 from PAIN.008 | This contains the Creditor Scheme identifier (CID) - formerly OIN | Data Type: Text Format: Max length: 35 Min length: 1 |
| 3.42 Scheme Name <SchmeNm> | ++++++ + | Empty Tag | Always Present | | | |
| 3.42 Proprietary <Prtry> | ++++++ ++ | Yes | Always Present | Field 2.27 or Field 2.66 from PAIN.008 | Name of the identification scheme, in a free text form | Must contain 'SEPA' |
| 3.55 Payment Type Information <PmtTpInf> | ++++ | Empty Tag | Always Present | | | |
| 3.58 Service Level <SvcLvl> | ++++ | Empty Tag | Always Present | | | |
| 3.59 Code <Cd> | +++++ | Yes | Always Present | Field 2.9 on PAIN.008 | | Must contain 'SEPA' |
| 3.61 Local Instrument <LclInstrm> | ++++ | Empty Tag | Always Present | | | |
| 3.62 Code <Cd> | +++++ | Yes | Always Present | Field 2.12 on PAIN.008 | Only CORE allowed | |
| 3.64 SequenceType <SeqTp> | ++++ | Yes | Always Present | Field 2.14 on PAIN.008 | Identifies the direct debit sequence, such as first, recurrent, final or one-off | Code: FRST, RCUR, OOFF, FNAL |
| 3.65 Category Purpose <CtgyPurp> | ++++ | Empty Tag | Populate if on PAIN.008 | | | |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields



Transaction Information

| Field Name – Tag (No. references EPC Implementation Guide) | Tag Level | Content | Mandatory/ Optional/ Conditional | Populated By/From | Description/Value | Data |
|---|--------------|-----------|--|------------------------|--|--|
| 3.66 Code <Cd> | ++++++ | Yes | Populate if on PAIN.008 | Field 2.16 on PAIN.008 | Category purpose in code form | Format: Max length: 4 Min length: 1 <i>see code list on page 11</i> |
| 3.67 Proprietary <Prtry> | ++++++ | Yes | Populate if on PAIN.008 | Field 2.17 on PAIN.008 | Category purpose, in a proprietary form | Data Type: Text Format: Max length: 35 Min length: 1 |
| 3.69 Mandate Related Information <MndtRltdInf> | ++++ | Empty Tag | Always Present | | | |
| 3.70 Mandate Identification <MndtId> | +++++ | Yes | Always Present | Field 2.48 on PAIN.008 | UMR from PAIN.008 | Data Type: Text Format: Max length: 35 Min length: 1 |
| 3.71 Date of Signature <DtOfSgntr> | +++++ | Yes | Always Present | Field 2.49 on PAIN.008 | Date of Signing from PAIN.008 | Data Type: ISO Date Format: YYYY-MM-DD e.g. 1998-03-30 |
| 3.72 Amendment Indicator <AmdmntInd> | +++++ | Yes | Populate if on PAIN.008 | Field 2.50 on PAIN.008 | Indicator if an amendment has been made to amendment | True when an amendment has been made; otherwise nothing present |
| 3.74 Original Mandate Identification <OrgnlMndtId> | ++++++ | Yes | Populate if on PAIN.008 | Field 2.52 on PAIN.008 | Previous UMR is included here if an amendment has been made to the UMR | Data Type: Text Format: Max length: 35 Min length: 1 |
| 3.75 Original Creditor Scheme ID <OrgnlCdtrSchmeId> | ++++++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.75 Name <Nm> | +++++++ | Yes | Populate if on PAIN.008 | Field 2.53 on PAIN.008 | Previous creditor name. If present the new 'Name' must be specified under Creditor | Data Type: Text Format: Max length: 70 Min length: 1 |
| 3.75 Identification <Id> | +++++++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.75 Private Identification <PrvtId> | +++++++ + | Empty Tag | Populate if on PAIN.008 | | | |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields



Transaction Information

| Field Name – Tag (No. references EPC Implementation Guide) | Tag Level | Content | Mandatory/ Optional/ Conditional | Populated By/From | Description/Value | Data |
|---|-----------------|-----------|--|---------------------------|--|--|
| 3.75 Other <Othr> | +++++++ ++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.75 Identification <Id> | +++++++ +++ | Yes | Populate if on PAIN.008 | Field 2.53 on PAIN.008 | Previous creditor scheme identification | Data Type: Text Format: Max length: 35 Min length: 1 |
| 3.75 Scheme Name <SchmeNm> | +++++++ +++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.75 Proprietary <Prtry> | +++++++ ++++ | Yes | Populate if on PAIN.008 | Field 2.53 on PAIN.008 | Name of the identification scheme, in a free text form | Must contain SEPA |
| 3.79 Original Debtor Account <OrgnDbtrAcct> | +++++++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.79 Identification <Id> | +++++++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.79 IBAN <IBAN> | +++++++ + | Yes | Populate if on PAIN.008 | Field 2.57 on PAIN.008 | Original debtor account that has been modified Used only if originator still with same bankbut using a different account on the mandate | Data Type: IBAN2007Identifier Format: [A-Z]{2,2}[0-9]{2,2} [a-zA-Z0-9]{1,30} |
| 3.80 Original Debtor Agent <OrgnDbtrAgt> | +++++++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.80 Financial Institution Identification <FinInstnId> | +++++++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.80 Other <Othr> | +++++++ + | Empty Tag | Populate if on PAIN.008 | | | |
| 3.80 Identification <Id> | +++++++ ++ | Yes | Populate if on PAIN.008 | Field 2.58 on PAIN.008 | Must be populated with 'SMNDA' to indicate same mandate with new debtor agent Note: To be used with the 'FRST' indicator in the 'Sequence Type' | SMNDA |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields



Transaction Information

| Field Name – Tag (No. references EPC Implementation Guide) | Tag Level | Content | Mandatory/ Optional/ Conditional | Populated By/From | Description/Value | Data |
|---|-------------|-----------|--|-------------------------|--|---|
| 3.88 Remittance Information <RmtInf> | ++++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.89 Unstructured <Ustrd> | +++++ | Yes | Populate if on PAIN.008 | Field 2.90 on PAIN.008 | Free text provided for matching reconciliation | Data Type: Text Format: Max length: 140 Min length: 1 |
| 3.90 Structured <Strd> | +++++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.110 Creditor Reference Information <CdrRefInf> | +++++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.111 Type <Tp> | +++++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.112 Code or Proprietary <CdOrPrtry> | +++++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.113 Code <Cd> | +++++ ++ | Yes | Populate if on PAIN.008 | Field 2.113 on PAIN.008 | Type of creditor reference, in a coded form | Usage Rule Only 'SCOR' is allowed |
| 3.115 Issuer <Issr> | +++++ + | Yes | Populate if on PAIN.008 | Field 2.115 on PAIN.008 | Entity that assigns the credit reference type | Data Type: Text Format: Max length: 35 Min length: 1 |
| 3.116 Reference <Ref> | +++++ + | Yes | Populate if on PAIN.008 | Field 2.116 on PAIN.008 | Unique reference, as assigned by the creditor, to unambiguously refer to the payment transaction | Data Type: Text Format: Max length: 35 Min length: 1 |
| 3.120 Ultimate Debtor <UltmtDbtr> | ++++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.120 Name <Nm> | +++++ | Yes | Populate if on PAIN.008 | Field 2.74 on PAIN.008 | Ultimate debtor name | Data Type: Text Format: Max length: 70 Min length: 1 |
| 3.120 Identification <Id> | +++++ | Empty Tag | Populate if on PAIN.008 | | | |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields



Transaction Information

| Field Name – Tag (No. references EPC Implementation Guide) | Tag Level | Content | Mandatory/ Optional/ Conditional | Populated By/From | Description/Value | Data |
|---|--------------|-----------|--|------------------------|---|--|
| 3.120 Organisation Identification <OrgId> | ++++++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.120 BIC Or BEI <BICOrBEI> | ++++++ | Yes | Populate if on PAIN.008 | Field 2.74 on PAIN.008 | BIC Identifier | Data Type: AnyBICIdentifier Format: [A-Z]{6,6}[A-Z2-9][A-NP-Z0-9]([A-Z0-9]{3,3}){0,1} |
| 3.120 Other <Othr> | ++++++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.120 Identification <Id> | ++++++ + | Yes | Populate if on PAIN.008 | Field 2.74 on PAIN.008 | Identification assigned by an institution | Data Type: Text Format: Max length: 35 Min length: 1 |
| 3.120 Scheme Name <SchmeNm> | ++++++ + | No | Populate if on PAIN.008 | | | |
| 3.120 Code <Cd> | ++++++ ++ | Yes | Populate if on PAIN.008 | Field 2.74 on PAIN.008 | Name of the identification scheme, in a coded form as published in an external list | Data Type: ExternalOrganisationIdentification1Code Format: Max Length: 4 Min length: 1 |
| 3.120 Proprietary <Prtry>h | ++++++ ++ | Yes | Populate if on PAIN.008 | Field 2.74 on PAIN.008 | Name of the identification scheme, in a free text form | Data Type: Text Format: Max length: 35 Min length: 1 |
| 3.120 Issuer <Issr> | ++++++ + | Yes | Populate if on PAIN.008 | Field 2.74 on PAIN.008 | Entity that assigns the identification | Data Type: Text Format: Max length: 35 Min length: 1 |
| 3.120 Private Identification <PrvtId> | ++++++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.120 Date And Place Of Birth <DtAndPlcOfBirth> | ++++++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.120 Birth Date <BirthDt> | ++++++ + | Yes | Populate if on PAIN.008 | Field 2.74 on PAIN.008 | Date on which a person is born | Data Type: ISODate Format: YYYY-MM-DD e.g. 1998-03-30 |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields



| Transaction Information | | | | | | |
|---|---------------|-----------|--|---------------------------|---|--|
| Field Name – Tag (No. references EPC Implementation Guide) | Tag Level | Content | Mandatory/ Optional/ Conditional | Populated By/From | Description/Value | Data |
| 3.120 Province Of Birth <PrvcOfBirth> | +++++++ + | Yes | Populate if on PAIN.008 | Field 2.74 on PAIN.008 | Province where a person was born | Data Type: Text Format: Max length: 35 Min length: 1 |
| 3.120 City Of Birth <CityOfBirth> | +++++++ + | Yes | Populate if on PAIN.008 | Field 2.74 on PAIN.008 | City where a person was born | Data Type: Text Format: Max length: 35 Min length: 1 |
| 3.120 Country Of Birth <CtryOfBirth> | +++++++ + | Yes | Populate if on PAIN.008 | Field 2.74 on PAIN.008 | Country where a person was born | Data Type: CountryCode Format: [A-Z]{2,2} |
| 3.120 Other <Othr> | +++++++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.120 Identification <Id> | +++++++ + | Yes | Populate if on PAIN.008 | Field 2.74 on PAIN.008 | Identification assigned by an institution | Data Type: Text Format: Max length: 35 Min length: 1 |
| 3.120 Scheme Name <SchmeNm> | +++++++ + | Empty Tag | Populate if on PAIN.008 | | | |
| 3.120 Code <Cd> | +++++++ ++ | Yes | Populate if on PAIN.008 | Field 2.74 on PAIN.008 | Name of the identification scheme, in a coded form as published in an external list | Data Type: ExternalPersonal Identification1Code Format: Max length: 4 Min length: 1 |
| 3.120 Proprietary <Prtry> | +++++++ ++ | Yes | Populate if on PAIN.008 | Field 2.74 on PAIN.008 | Name of the identification scheme, in a free text form | Data Type: Text Format: Max length: 35 Min length: 1 |
| 3.120 Issuer <Issr> | +++++++ + | Yes | Populate if on PAIN.008 | Field 2.74 on PAIN.008 | Entity that assigns the identification | Data Type: Text Format: Max length: 35 Min length: 1 |
| 3.121 Debtor <Dbtr> | ++++ | Empty Tag | Always Present | | | |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields



| Transaction Information | | | | | | |
|---|------------|-----------|--|------------------------|--|--|
| Field Name – Tag (No. references EPC Implementation Guide) | Tag Level | Content | Mandatory/ Optional/ Conditional | Populated By/From | Description/Value | Data |
| 3.121 Name <Nm> | +++++ | Yes | Always Present | Field 2.72 on PAIN.008 | Debtor name | Data Type: Text Format: Max length: 70 Min length: 1 |
| 3.121 Postal Address <PstAdr> | +++++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.121 Country<Ctry> | +++++ | Yes | Populate if on PAIN.008 | Field 2.72 on PAIN.008 | Country code | Data Type: CountryCode Format: [A-Z]{2,2} SO 3166, Alpha-2 code |
| 3.121 Address Line<AdrLine> (2) | +++++ | Yes | Populate if on PAIN.008 | Field 2.72 on PAIN.008 | Debtor address in freeformat text. <i>Note: Two occurrences of this tag are allowed</i> | Data Type: Text Format: Max length: 70 Min length: 1 |
| 3.121 Identification <Id> | +++++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.121 Organisation Identification <OrgId> | +++++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.121 BIC Or BEI <BICOrBEI> | +++++ | Yes | Populate if on PAIN.008 | Field 2.72 on PAIN.008 | BIC Identifier | Data Type: AnyBICIdentifier Format: [A-Z]{6,6}[A-Z2-9] [A-NP-Z0-9]{3,3}{0,1} |
| 3.121 Other <Othr> | +++++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.121 Identification <Id> | +++++ + | Yes | Populate if on PAIN.008 | Field 2.72 on PAIN.008 | Identification assigned by an institution | Data Type: Text Format: Max length: 35 Min length: 1 |
| 3.121 Scheme Name <SchmeNm> | +++++ + | No | Populate if on PAIN.008 | | | |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields



| Transaction Information | | | | | | |
|---|---------------|-----------|--|---------------------------|---|---|
| Field Name – Tag (No. references EPC Implementation Guide) | Tag Level | Content | Mandatory/ Optional/ Conditional | Populated By/From | Description/Value | Data |
| 3.121 Code <Cd> | +++++++ ++ | Yes | Populate if on PAIN.008 | Field 2.72 on PAIN.008 | Name of the identification scheme, in a coded form as published in an external list | Data Type: ExternalOrganisation Identification1Code Format: MaxLength: 4 Min length: 1 |
| 3.121 Proprietary <Prtry> | +++++++ ++ | Yes | Populate if on PAIN.008 | Field 2.72 on PAIN.008 | Name of the identification scheme, in a free text form | Data Type: Text Format: Max length: 35 Min length: 1 |
| 3.121 Issuer <Issr> | +++++++ + | Yes | Populate if on PAIN.008 | Field 2.72 on PAIN.008 | Entity that assigns the identification | Data Type: Text Format: Max length: 35 Min length: 1 |
| 3.121 Private Identification <PrvtId> | ++++++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.121 Date And Place Of Birth <DtAndPlcOfBirth> | +++++++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.121 Birth Date <BirthDt> | +++++++ + | Yes | Populate if on PAIN.008 | Field 2.72 on PAIN.008 | Date on which a person is born | Data Type: ISODate Format: YYYY-MM-DD e.g. 1998-03-30 |
| 3.121 Province Of Birth <PrvcOfBirth> | +++++++ + | Yes | Populate if on PAIN.008 | Field 2.72 on PAIN.008 | Province where a person was born | Data Type: Text Format: Max length: 35 Min length: 1 |
| 3.121 City Of Birth <CityOfBirth> | +++++++ + | Yes | Populate if on PAIN.008 | Field 2.72 on PAIN.008 | City where a person was born | Data Type: Text Format: Max length: 35 Min length: 1 |
| 3.121 Country Of Birth <CtryOfBirth> | +++++++ + | Yes | Populate if on PAIN.008 | Field 2.72 on PAIN.008 | Country where a person was born | Data Type: CountryCode Format: [A-Z]{2,2} |
| 3.121 Other <Othr> | +++++++ | Empty Tag | Populate if on PAIN.008 | | | |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields



Transaction Information

| Field Name – Tag (No. references EPC Implementation Guide) | Tag Level | Content | Mandatory/ Optional/ Conditional | Populated By/From | Description/Value | Data |
|---|---------------|-----------|--|---------------------------|---|---|
| 3.121 Identification <Id> | +++++++ + | Yes | Populate if on PAIN.008 | Field 2.72 on PAIN.008 | Identification assigned by an institution | Data Type: Text Format: Max length: 35 Min length: 1 |
| 3.121 Scheme Name <SchmeNm> | +++++++ + | Empty Tag | Populate if on PAIN.008 | | | |
| 3.121 Code <Cd> | +++++++ ++ | Yes | Populate if on PAIN.008 | Field 2.72 on PAIN.008 | Name of the identification scheme, in a coded form as published in an external list | Data Type: ExternalPersonal Identification1Code Format: Maxlength: 4 Min length: 1 |
| 3.121 Proprietary <Prtry> | +++++++ ++ | Yes | Populate if on PAIN.008 | Field 2.72 on PAIN.008 | Name of the identification scheme, in a free text form | Data Type: Text Format: Max length: 35 Min length: 1 |
| 3.121 Issuer <Issr> | +++++++ + | Yes | Populate if on PAIN.008 | Field 2.72 on PAIN.008 | Entity that assigns the identification | Data Type: Text Format: Max length: 35 Min length: 1 |
| 3.122 Debtor Account <DbtrAcct> | ++++ | Empty Tag | Always Present | | | |
| 3.122 Identification <Id> | ++++ | Empty Tag | Always Present | | | |
| 3.122 IBAN <IBAN> | +++++ | Yes | Always Present | Field 2.73 on PAIN.008 | International Bank Account Number (IBAN) | Data Type: IBAN2007Identifier Format: [A-Z]{2,2}[0-9]{2,2} [a-zA-Z0-9]{1,30} |
| 3.123 Debtor Agent <DbtrAgt> | ++++ | Empty Tag | Always Present | | | |
| 3.123 Financial Institution Identification <FinInstnId> | ++++ | Empty Tag | Always Present | | | |
| 3.123 BIC <BIC> | +++++ | Yes | Always Present | Field 2.70 on PAIN.008 | Bank Identifier Code. | Data Type: BICIdentifier Format: [A-Z]{6,6}[A-Z2-9] [A-NP-Z0-9]([A-Z0-9]{3,3}){0,1} |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields



Transaction Information

| Field Name – Tag (No. references EPC Implementation Guide) | Tag Level | Content | Mandatory/ Optional/ Conditional | Populated By/From | Description/Value | Data |
|---|-----------|-----------|--|------------------------|---|---|
| 3.125 Creditor Agent <CdtrAgt> | ++++ | Empty Tag | Always Present | | | |
| 3.125 Financial Institution Identification <FinInstnId> | +++++ | Empty Tag | Always Present | | | |
| 3.125 BIC <BIC> | +++++ | Yes | Always Present | Field 2.21 on PAIN.008 | Bank Identifier Code | Data Type: BICIdentifier Format: [A-Z]{6,6}[A-Z2-9][A-NP-Z0-9]([A-Z0-9]{3,3}){0,1} |
| 3.127 Creditor <Cdtr> | ++++ | Empty Tag | Always Present | | | |
| 3.127 Name <Nm> | +++++ | Yes | Always Present | Field 2.19 on PAIN.008 | Name by which a party is known and which is usually used to identify that party | Data Type: Text Format: Max length: 70 Min length: 1 |
| 3.127 Postal Address <PstlAdr> | +++++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.127 Country <Ctry> | +++++ | Yes | Populate if on PAIN.008 | Field 2.19 on PAIN.008 | Country Code | Format: [A-Z]{2,2} ISO 3166, Alpha-2 Code |
| 3.127 Address Line <Adrline> (2) | +++++ | Yes | Populate if on PAIN.008 | Field 2.19 on PAIN.008 | Postal address in freeformat text <i>Note: Two occurrences of this tag are allowed</i> | Data Type: Text Format: Max length: 70 Min length: 1 |
| 3.128 Creditor Account <CdtrAcct> | ++++ | Empty Tag | Always Present | | | |
| 3.128 Identification <Id> | +++++ | Empty Tag | Always Present | | | |
| 3.128 IBAN <IBAN> | +++++ | Yes | Always Present | Field 2.20 on PAIN.008 | International Bank Account Number (IBAN) | Data Type: IBAN2007Identifier Format: [A-Z]{2,2}[0-9]{2,2}[a-zA-Z0-9]{1,30} |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields



Transaction Information

| Field Name – Tag (No. references EPC Implementation Guide) | Tag Level | Content | Mandatory/ Optional/ Conditional | Populated By/From | Description/Value | Data |
|---|-------------|-----------|--|------------------------|--|--|
| 3.128 Currency <Ccy> | ++++ | Yes | Populate if on PAIN.008 | Field 2.20 on PAIN.008 | Identification of the currency in which the account is held Note: No processing or validation is completed on this field – for information purpose only | Currency Code Format: [A-Z]{3,3} Valid active or historic currency codes are registered with the ISO 4217 |
| 3.129 Ultimate Creditor <UltmtCdtr> | ++++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.129 Name <Nm> | +++++ | Yes | Populate if on PAIN.008 | Field 2.23 on PAIN.008 | Ultimate party to which an amount of money is due | Data Type: Text Format: Max length: 70 Min length: 1 |
| 3.129 Identification <Id> | +++++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.129 Organisation Identification <OrgId> | +++++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.129 BIC Or BEI <BICOrBEI> | +++++ | Yes | Populate if on PAIN.008 | Field 2.23 on PAIN.008 | BIC Identifier | Data Type: AnyBICIdentifier Format: [A-Z]{6,6}[A-Z-9][A-NP-Z0-9]([A-Z0-9]{3,3}){0,1} |
| 3.129 Other <Othr> | +++++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.129 Identification <Id> | +++++ + | Yes | Populate if on PAIN.008 | Field 2.23 on PAIN.008 | | |
| 3.129 Scheme Name <SchmeNm> | +++++ + | Empty Tag | Populate if on PAIN.008 | | | |
| 3.129 Code <Cd> | +++++ ++ | Yes | Populate if on PAIN.008 | Field 2.23 on PAIN.008 | Name of the identification scheme, in a coded form as published in an external list | Data Type: ExternalOrganisationIdentification1Code Format: Max Length: 4 Min length: 1 |
| 3.129 Proprietary <Prtry> | +++++ ++ | Yes | Populate if on PAIN.008 | Field 2.23 on PAIN.008 | Name of the identification scheme, in a free text form | Data Type: Text Format: Max length: 35 Min length: 1 |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields



| Transaction Information | | | | | | |
|---|---------------|-----------|--|---------------------------|---|--|
| Field Name – Tag (No. references EPC Implementation Guide) | Tag Level | Content | Mandatory/ Optional/ Conditional | Populated By/From | Description/Value | Data |
| 3.129 Issuer <Issr> | +++++++ + | Yes | Populate if on PAIN.008 | Field 2.23 on PAIN.008 | Entity that assigns the identification | Data Type: Text Format: Max length: 35 Min length: 1 |
| 3.129 Private Identification <PrvtId> | ++++++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.129 Date And Place Of Birth <DtAndPlcOfBirth> | +++++++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.129 Birth Date <BirthDt> | +++++++ + | Yes | Populate if on PAIN.008 | Field 2.23 on PAIN.008 | Date on which a person is born | Data Type: ISODate Format: YYYY-MM-DD e.g. 1998-03-30 |
| 3.129 Province Of Birth <PrvcOfBirth> | +++++++ + | Yes | Populate if on PAIN.008 | Field 2.23 on PAIN.008 | Province where a person was born | Data Type: Text Format: Max length: 35 Min length: 1 |
| 3.129 City Of Birth <CityOfBirth> | +++++++ + | Yes | Populate if on PAIN.008 | Field 2.23 on PAIN.008 | City where a person was born | Data Type: Text Format: Max length: 35 Min length: 1 |
| 3.129 Country Of Birth <CtryOfBirth> | +++++++ + | Yes | Populate if on PAIN.008 | Field 2.23 on PAIN.008 | Country where a person was born | Data Type: CountryCode Format: [A-Z]{2,2} |
| 3.129 Other <Othr> | +++++++ | Empty Tag | Populate if on PAIN.008 | | | |
| 3.129 Identification <Id> | +++++++ + | Yes | Populate if on PAIN.008 | Field 2.23 on PAIN.008 | Identification assigned by an institution | Data Type: Text Format: Max length: 35 Min length: 1 |
| 3.129 Scheme Name <SchmeNm> | +++++++ + | Empty Tag | Populate if on PAIN.008 | | | |
| 3.129 Code <Cd> | +++++++ ++ | Yes | Populate if on PAIN.008 | Field 2.23 on PAIN.008 | Name of the identification scheme, in a coded form as published in an external list | Data Type: ExternalPersonal Identification1Code Format: Max length: 4 Min length: 1 |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields



Transaction Information

| Field Name – Tag (No. references EPC Implementation Guide) | Tag Level | Content | Mandatory/ Optional/ Conditional | Populated By/From | Description/Value | Data |
|---|---------------|---------|--|---------------------------|---|--|
| 3.129 Proprietary <Prtry> | +++++++ ++ | Yes | Populate if on PAIN.008 | Field 2.23 on PAIN.008 | Name of the identification scheme, in a free text form | Data Type: Text Format: Max length: 35 Min length: 1 |
| 3.129 Issuer <Issr> | +++++++ + | Yes | Populate if on PAIN.008 | Field 2.23 on PAIN.008 | Entity that assigns the identification | Data Type: Text Format: Max length: 35 Min length: 1 |

- Usage Rules
- Mandatory Fields
- Optional Fields
- Conditional Fields



Appendix 4: PAIN.002.001.03

Appendix 4.8: SEPA Direct Debit PAIN.002.001.03 – Sample File

```
<?xml version="1.0" encoding="utf-8"?>
```

```
<!--
```

Following submission of the PAIN.008.001.02 collection file, four transactions have been rejected for various reasons detailed below. These rejected transactions come from two separate batches within the original PAIN.008.001.02 file, batch PMTINFID1 and batch PMTINFID2

```
-->
```

```
<Document xmlns:xsi="http://www.w3.org/2001/XMLSchemaInstance" xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns="urn:iso:std:iso:20022:tech:xsd:pain.002.001.03">
```

```
<CstmrPmtStsRpt>
```

```
<GrpHdr>
```

```
<MsgId>MSGID99345678912</MsgId>
```

```
<!--
```

Message ID of the PAIN.002 message - assigned by the Creditor Bank to uniquely identify the PAIN.002 message

```
-->
```

```
<CreDtTm>2013-10-08T20:49:00</CreDtTm>
```

```
<CdtrAgt>
```

```
<FinInstnId>
```

```
<BIC>BOFIIIE2D</BIC>
```

```
<!--
```

BIC of Financial Institution that created the message - always BOI BIC

```
-->
```

```
</FinInstnId>
```

```
</CdtrAgt>
```

```
</GrpHdr>
```

```
<OrgnlGrpInfAndSts>
```

```
<OrgnlMsgId>MSGID12345678912</OrgnlMsgId>
```

```
<!--
```



Unique file identification of the corresponding PAIN.008.001.02 file as assigned by the creditor

```
-->
    <OrgnlMsgNmId>PAIN.008.001.02</OrgnlMsgNmId>
    <OrgnlNbOfTxes>4</OrgnlNbOfTxes>
    <OrgnlCtrlSum>400</OrgnlCtrlSum>
</OrgnlGrpInfAndSts>
<OrgnlPmtInfAndSts>
    <OrgnlPmtInfId>PMTINFID1</OrgnlPmtInfId>
```

<!--

Unique identification of batch in which two transactions have failed. The unique identifier is provided by the creditor in the corresponding PAIN.008.001.02 file

```
-->
    <OrgnlNbOfTxes>2</OrgnlNbOfTxes>
    <OrgnlCtrlSum>200</OrgnlCtrlSum>
    <TxInfAndSts>
```

<!--

The following transaction has been rejected due to invalid IBAN (AC01)- all transaction level fields from the original PAIN.008.001.02 message will be contained in the rejected transaction information

```
-->
    <StsId>IDREJ1</StsId>
```

<!--

Reference of the bank that initiated the payment rejection

```
-->
    <OrgnlEndToEndId>E2EID1</OrgnlEndToEndId>
```

<!--



Unique End to End identifier for the transaction as assigned by the creditor in the corresponding PAIN.008.001.02 message

-->

```
<TxSts>RJCT</TxSts>
<StsRsnInf>
  <Orgtr>
    <Id>
      <OrgId>
        <BICOrBEI>BOFIE2D</BICOrBEI>
      </OrgId>
    </Id>
  </Orgtr>
  <Rsn>
    <Cd>AC01</Cd>
  </Rsn>
</StsRsnInf>
<OrgnlTxRef>
  <Amt><InstdAmt Ccy="EUR">100</InstdAmt></Amt>
  <ReqdColltnDt>2013-10-09</ReqdColltnDt>
  <CdtrSchmeId>
    <Id>
      <PrvtId>
        <Othr>
          <Id>IE03ZZZ123456</Id>
          <SchmeNm>
            <Prtry>SEPA</Prtry>
          </SchmeNm>
        </Othr>
      </PrvtId>
    </Id>
  </CdtrSchmeId>
  <PmtTpInf>
    <SvcLvl>
      <Cd>SEPA</Cd>
    </SvcLvl>
    <LclInstrm>
      <Cd>CORE</Cd>
    </LclInstrm>
```



```

        <SeqTp>FRST</SeqTp>
    </PmtTpInf>
    <MndtRltdInf>
        <MndtId>MANDATEID1</MndtId>
        <DtOfSgntr>2013-09-01</DtOfSgntr>
    </MndtRltdInf>
    <Dbtr>
    <Nm>DEBTOR1</Nm>
    </Dbtr>
    <DbtrAcct>
    <Id>
        <IBAN>IE82BOFI90393929352659</IBAN>
    </Id>
    </DbtrAcct>
    <DbtrAgt>
    <FinInstnId>
        <BIC>BOFIE2D</BIC>
    </FinInstnId>
    </DbtrAgt>
    <CdtrAgt>
        <FinInstnId>
            <BIC>BOFIE2D</BIC>
        </FinInstnId>
    </CdtrAgt>
    <Cdtr>
        <Nm>CREDITOR</Nm>
    </Cdtr>
    <CdtrAcct>
        <Id>
            <IBAN>IE75BOFI90377959996017</IBAN>
        </Id>
        <Ccy>EUR</Ccy>
    </CdtrAcct>
    </OrgnlTxRef>
</TxInfAndSts>
<TxInfAndSts>

```

<!--



The following transaction has been rejected due to a refusal by the debtor (MS03)

-->

```
<StsId>IDREJ2</StsId>
<OrgnlEndToEndId>E2EID2</OrgnlEndToEndId>
<TxSts>RJCT</TxSts>
<StsRsnInf>
  <Orgtr>
    <Nm>DEBTOR2</Nm>
  </Orgtr>
  <Rsn>
    <Cd>MS02</Cd>
  </Rsn>
</StsRsnInf>
<OrgnlTxRef>
  <Amt><InstdAmt Ccy="EUR">100</InstdAmt></Amt>
  <ReqdColltnDt>2013-10-09</ReqdColltnDt>
  <CdtrSchmeId>
    <Id>
      <PrvtId>
        <Othr>
          <Id>IE03ZZZ123456</Id>
          <SchmeNm>
            <Prtry>SEPA</Prtry>
          </SchmeNm>
        </Othr>
      </PrvtId>
    </Id>
  </CdtrSchmeId>
  <PmtTpInf>
    <SvcLvl>
      <Cd>SEPA</Cd>
    </SvcLvl>
    <LclInstrm>
      <Cd>CORE</Cd>
    </LclInstrm>
    <SeqTp>FRST</SeqTp>
```



```

</PmtTpInf>
<MndtRltdInf>
  <MndtId>MANDATEID2</MndtId>
  <DtOfSgntr>2013-09-01</DtOfSgntr>
</MndtRltdInf>
<Dbtr>
<Nm>DEBTOR2</Nm>
</Dbtr>
<DbtrAcct>
<Id>
  <IBAN>IE19BOFI90529930903788</IBAN>
</Id>
</DbtrAcct>
<DbtrAgt>
<FinInstnId>
  <BIC>BOFIE2D</BIC>
</FinInstnId>
</DbtrAgt>
<CdtrAgt>
  <FinInstnId>
  <BIC>BOFIE2D</BIC>
  </FinInstnId>
</CdtrAgt>
<Cdtr>
  <Nm>CREDITOR</Nm>
</Cdtr>
<CdtrAcct>
  <Id>
  <IBAN>IE75BOFI90377959996017</IBAN>
  </Id>
  <Ccy>EUR</Ccy>
</CdtrAcct>
</OrgnlTxRef>
</TxInfAndSts>
</OrgnlPmtInfAndSts>
<OrgnlPmtInfAndSts>
<!--

```



Second batch from the original PAIN.008.001.02 which also has two rejected transactions

-->

```
<OrgnPmtInfId>PMTINFID2</OrgnPmtInfId>
<OrgnlNbOfTxes>2</OrgnlNbOfTxes>
<OrgnlCtrlSum>200</OrgnlCtrlSum>
<TxInfAndSts>
```

<!--

The following transaction has been rejected since the debtor requested a refund for an authorised transaction (MD06)

-->

```
<StsId>IDREJ3</StsId>
<OrgnlEndToEndId>E2EID3</OrgnlEndToEndId>
<TxSts>RJCT</TxSts>
<StsRsnInf>
  <Orgtr>
    <Nm>DEBTOR3</Nm>
  </Orgtr>
  <Rsn>
    <Cd>MD06</Cd>
  </Rsn>
</StsRsnInf>
<OrgnlTxRef>
  <Amt><InstdAmt Ccy="EUR">100</InstdAmt></Amt>
  <ReqdColltnDt>2013-10-09</ReqdColltnDt>
  <CdtrSchmeId>
    <Id>
      <PrvtId>
        <Othr>
          <Id>IE03ZZZ123456</Id>
          <SchmeNm>
            <Prtry>SEPA</Prtry>
          </SchmeNm>
        </Othr>
      </PrvtId>
```



```
</Id>
</CdtrSchmeId>
<PmtTpInf>
  <SvcLvl>
    <Cd>SEPA</Cd>
  </SvcLvl>
  <LclInstrm>
    <Cd>CORE</Cd>
  </LclInstrm>
  <SeqTp>RCUR</SeqTp>
</PmtTpInf>
<MndtRltdInf>
  <MndtId>MANDATEID3</MndtId>
  <DtOfSgntr>2013-09-01</DtOfSgntr>
</MndtRltdInf>
<Dbtr>
  <Nm>DEBTOR3</Nm>
</Dbtr>
<DbtrAcct>
  <Id>
    <IBAN>IE11BOFI90570714221998</IBAN>
  </Id>
</DbtrAcct>
<DbtrAgt>
  <FinInstnId>
    <BIC>BOFIE2D</BIC>
  </FinInstnId>
</DbtrAgt>
<CdtrAgt>
  <FinInstnId>
    <BIC>BOFIE2D</BIC>
  </FinInstnId>
</CdtrAgt>
<Cdtr>
  <Nm>CREDITOR</Nm>
</Cdtr>
<CdtrAcct>
```



```

                <Id>
                <IBAN>IE31BOFI90573146957000</IBAN>
                </Id>
                <Ccy>EUR</Ccy>
            </CdtrAcct>
        </OrgnlTxRef>
    </TxInfAndSts>
    <TxInfAndSts>
<!--

```

The following transaction is rejected since there was insufficient funds in the debtor account to fund the transaction (AM04)

```

-->
    <StsId>IDREJ4</StsId>
    <OrgnlEndToEndId>E2EID4</OrgnlEndToEndId>
    <TxSts>RJCT</TxSts>
    <StsRsnInf>
        <Orgtr>
            <Id>
            <OrgId>
                <BICOrBEI>BOFIE2D</BICOrBEI>
            </OrgId>
            </Id>
        </Orgtr>
        <Rsn>
            <Cd>AM04</Cd>
        </Rsn>
    </StsRsnInf>
    <OrgnlTxRef>
        <Amt><InstdAmt Ccy="EUR">100</InstdAmt></Amt>
        <ReqdColltnDt>2013-10-09</ReqdColltnDt>
        <CdtrSchmeId>
            <Id>
            <PrvtId>
                <Othr>
                <Id>IE03ZZZ123456</Id>
                <SchmeNm>

```



```

        <Prtry>SEPA</Prtry>
      </SchmeNm>
    </Othr>
  </PrvtId>
</Id>
</CdtrSchmeId>
<PmtTpInf>
  <SvcLvl>
    <Cd>SEPA</Cd>
  </SvcLvl>
  <LclInstrm>
    <Cd>CORE</Cd>
  </LclInstrm>
  <SeqTp>RCUR</SeqTp>
</PmtTpInf>
<MndtRltdInf>
  <MndtId>MANDATEID4</MndtId>
  <DtOfSgntr>2013-09-01</DtOfSgntr>
</MndtRltdInf>
<Dbtr>
  <Nm>DEBTOR4</Nm>
</Dbtr>
<DbtrAcct>
  <Id>
    <IBAN>IE22BOFI90573146641815</IBAN>
  </Id>
</DbtrAcct>
<DbtrAgt>
  <FinInstnId>
    <BIC>BOFIE2D</BIC>
  </FinInstnId>
</DbtrAgt>
<CdtrAgt>
  <FinInstnId>
    <BIC>BOFIE2D</BIC>
  </FinInstnId>
</CdtrAgt>

```



```
<Cdtr>
  <Nm>CREDITOR</Nm>
</Cdtr>
<CdtrAcct>
  <Id>
    <IBAN>IE31BOFI90573146957000</IBAN>
  </Id>
  <Ccy>EUR</Ccy>
</CdtrAcct>
</OrgnlTxRef>
</TxInfAndSts>
</OrgnlPmtInfAndSts>
</CstmrPmtStsRpt>
</Document>
```



Appendix 4: PAIN.002.001.03

Appendix 4.9: Change Control

| Version | Date | Section | Comments |
|---------|-------------------|--|--|
| 1.0 | 25th July 2013 | n/a | Initial Document |
| 1.1 | 30th October 2013 | Contents Page | Point 11 – New content element: Document Control |
| 1.1 | 30th October 2013 | Section 5: | Field Type: 'Usage Rules' is now depicted in this section |
| 1.1 | 30th October 2013 | Section 7: Reason Codes | ISO Code: DNOR has been added |
| 1.1 | 30th October 2013 | Section 8 & Section 9 | Font used in Fields & Sample File has been changed to Verdana to differentiate 'i' from 'l' |
| 1.1 | 30th October 2013 | Section 8: File Format | 'Usage Rules' graphic has been added to the Legend |
| | | | 1.6: Field / Tag Name: <DbtrAgt> has been changed to <CdtrAgt> |
| | | | 3.120, 3.121 & 3.129: Data Type: 'ExternalOrganisationIdentification1Code' has been changed to 'ExternalPersonalIdentification1Code' |
| 1.1 | 30th October 2013 | Section 9: PAIN.002.001.03 Sample File | The Doctype has been updated to include the following statement: xmlns:xsd="http://www.w3.org/2001/XMLSchema" |
| | | | Sample IBANs & BICs have been updated |

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Appendix 5: Creditor Settlement Report

Appendix 5.1: Overview

The Creditor Settlement Report is produced daily where posting has been applied to the creditor's account. This report is available as a .csv file that can be used to automatically, or manually, reconcile the creditor's account at the end of each day.

Appendix 5.2: Characteristics of Creditor Settlement Report

1. The Creditor Settlement Report can be downloaded as a CSV file.
2. The report is available through BOL Payments Plus.
3. One Creditor Settlement Report is generated per creditor account each day there is a bulk return posting on the account.
4. The report details all the Bulk Return postings credited to the creditor account on a day. It also details the transactions which the Bulk Return represents.
5. The r-messages contained in a Creditor Settlement Report can be matched to the original transactions using the End to End ID.
6. Report will be available for 13 months.

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Appendix 5: Creditor Settlement Report

Appendix 5.3: Settlement Report File Format

| | Information Level | Description | Field Length | Format | Example |
|----------------------|-------------------|--|--------------------|---|------------------------|
| Report Date | Report Level | Date of the report | 10 characters | dd/mm/yyyy | 01/09/2013 |
| IBAN | Report Level | Creditor's IBAN | Max. 34 characters | Data Type: IBAN2007Identifier Format: [A-Z]{2,2}[0-9]{2,2}[a-zA-Z0-9]{1,30} | IE98BOFI90393912345678 |
| NARRATIVE | Bulk Return | Narrative assigned by Bank of Ireland to uniquely identify a Bulk Return posting | 16 characters | YYMMDDBUA1234567, Where: YYMMDD = Year, Month, Day Static Text = Set as "DDO" 1234567 = 7 digit number | 130227DDD0000156 |
| BULK DR | Bulk Return | Amount of a Bulk Return posting | Max. 17 characters | No Currency Symbol Value between 0.01 and 99,999,999,99,9999.99 No commas in number format Always include 2 decimal places | 13200.59 |
| FILE ID | Transaction | Message/File ID of the transaction as per original PAIN.008.001.02- Field 1.1 | Max. 35 characters | Text | UTILITYCOLLECTION |
| BATCH ID | Transaction | Payment Information ID (Batch ID) of the transaction as per original PAIN.008.001.02 – Field 2.1 | Max. 35 characters | Text | RECUR |
| END TO END ID | Transaction | End to End ID of the transaction as per original PAIN.008.001.02 – Field 2.31 | Max. 35 characters | Text | JIMJONES223344 AUG13 |
| DEBIT AMOUNT | Transaction | Instructed Amount of the transaction as per original PAIN.008.001.02 – Field 2.44 | Max. 12 characters | No Currency Symbol Value between 0.01 and 999999999.99 No commas in number format Always include 2 decimal places | 79.01 |

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Appendix 5: Creditor Settlement Report

Appendix 5.4: Creditor Settlement Report Sample File

| REPORT DATE | IBAN | NARRATIVE | BULK DR | FILE ID | BATCH ID | END TO END ID | DEBIT AMOUNT |
|-------------|------------------------|------------------|---------|---------|---------------|------------------|--------------|
| 02/02/2013 | IE75BOFI90393912345678 | 130202DDO1234567 | 1569.99 | FILEONE | FIRST COLLECT | CUSTOMER91 JAN13 | 1069.99 |
| 02/02/2013 | IE75BOFI90393912345678 | 130202DDO1234567 | 1569.99 | FILEONE | RECUR COLLECT | CUSTOMER09 JAN13 | 500 |
| 02/02/2013 | IE75BOFI90393912345678 | 130202DDO1234568 | 669.99 | FILETWO | FIRST COLLECT | CUSTOMER76 JAN13 | 169.99 |
| 02/02/2013 | IE75BOFI90393912345678 | 130202DDO1234568 | 669.99 | FILETWO | RECUR COLLECT | CUSTOMER59 JAN13 | 500 |

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